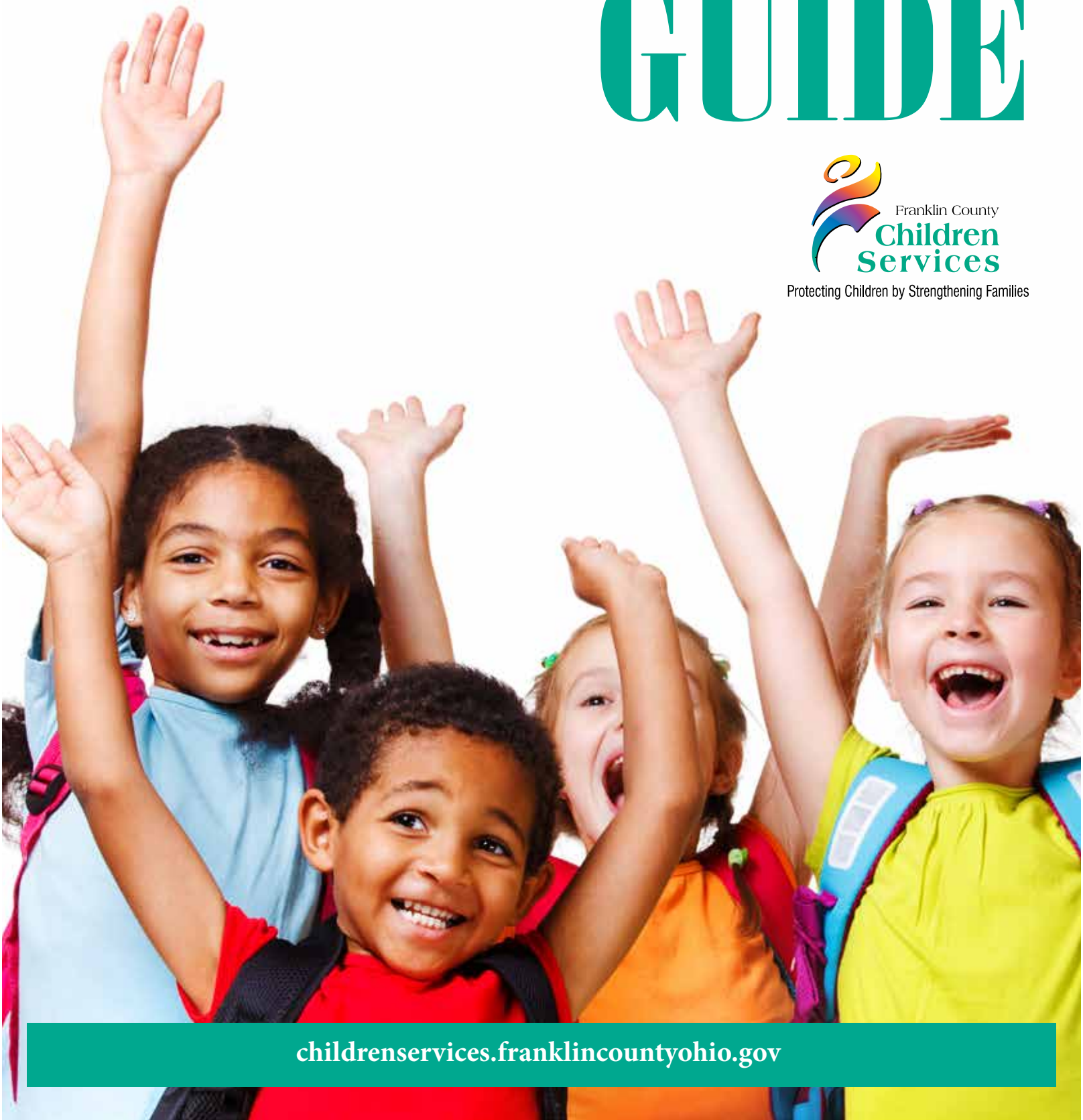
2016

Franklin County Children Services

Resource GUIDE

Franklin County Children Services

Protecting Children by Strengthening Families



childrenservices.franklincountyohio.gov

Calling for Help

A trained professional is often required to solve urgent or life-threatening situations. A quick phone call for help may save a life. Report an accident, fire, serious illness, injury or crime that requires immediate response.

24-hour Child Abuse Hotline (614) 229-7000
To report suspected child abuse, neglect, or exploitation to Franklin County Children Services

Non-Emergency FCCS Administrative Line (614) 229-7100

Fire, Police or Medical Emergencies Dial 9-1-1
Dial 911 and an emergency operator will connect you to the person you

Poison Control Center (800) 222-1222

National Runaway Crisis Center 1-(800)-RUNAWAY 1-800-621-4000

Huckleberry House Urgent Care for Teens (614) 294-5553

National Rape, Abuse and Incest Network Crisis Center (24 hours)

Sexual Assault Response Network of Central Ohio (SARNCO) (614) 267-7020

Teen Suicide Prevention (614) 294-3300

Suicide Prevention Hotline 1-(800)-273-8255(U.S.) or 1-(800) SUICIDE

Frequently CalledNumbers

Columbus Police Department (Non-Emergency) (614) 645-4545

HandsOn Central Ohio (614) 221-2255 (24-hour) or Dial 2-1-1
195 N. Grant Ave. • Columbus, OH 43215
(24-hour comprehensive information with referral to more than 800 human services agencies in Franklin County.)**www.211centralohio.org**

Franklin County Children Services (see page 6) (614) 275-2571
855 West Mound St. • Columbus, OH 43223
Call the Hotline at (614) 229-7000 to report suspected child abuse or neglect, 24 hours / 7 days per week. Call (614) 341-6060 for adoption information; (614) 275-2690 to volunteer and (614) 341-6161 for kinship services

Franklin County Department of Job and Family Services (614) 233-2000

Franklin County Probate Court (614) 525-3894
373 South High St., 22nd Floor • Columbus, OH 43215 FAX (614) 525-7422
(Court administers guardian, estate and trust matters, completes adoptions, issues name changes and marriage licenses.)

American Electric Power (800) 277-2177

Columbia Gas (800) 344-4077

City of Columbus Call Center (Non-Emergency City Services) (614) 645-3111

Franklin County Children Services Resource Guide

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Introduction

The Children Services Communications Division is proud to make available the Franklin County Children Services Resource Guide. This guide serves as only one of many avenues that the agency has implemented to demonstrate our commitment to protecting children by strengthening families.

The well-being of our children and the support of their families are the most important measures of a community's quality of life. It is our hope that this Resource Guide serves as a convenient tool for accessing vital information, services, and programs that will help benefit children and families throughout the community.

About Franklin County Children Services

Children Services is the public agency mandated by federal and state laws to protect children from abuse and neglect. By being in partnership with more than 100 agencies and organizations, and with the help of over 700 employees, 500 kinship caregivers, 200 adoptive families and 500 volunteers and mentors and hundreds of community foster parents, the agency is committed to making sure that every child has a safe and stable home. Children Services' case workers and support staff work to build stable and supportive living settings for young people, strengthen family life and assist parents in meeting their responsibilities to their children. Franklin County Children Services is making a difference in the lives of children and families in the Central Ohio community.

Each year, Franklin County Children Services helps more than 30,000 children and their families through prevention, protection, placement and permanency programs. The agency protects and cares for children in cooperation with parents whenever possible, by providing services to alleviate the problems that led the family to the attention of Children Services. These services include:

- In-home counseling and community social and mental health services
- Day treatment
- Therapeutic arts
- Emancipation
- Volunteer services
- Placement of children in temporary foster homes through partner agencies
- Kinship placement and support
- Other supportive services that enable the parents or caregivers to maintain or resume their role of raising their children

When parents are still unable to care for their children, Children Services petitions the court for permanent custody and places children in adoptive homes.

Franklin County Children Services is governed by a volunteer board that establishes policy for the agency. The Executive Director is responsible for agency operations. Children Services is regulated by statutory mandates of the state and federal governments and regulations of the Ohio Department of Job and Family Services. The agency is a member of the Child Welfare League of America (CWLA) and is accredited by the Council on Accreditation of Services for Families and Children (COA). Franklin County Children Services is one of only a few public county children services boards in Ohio and the nation to be accredited. This accreditation means that Children Services meets rigorous national standards regarding quality of services and sound management practices.

The Citizens Advisory Committee is comprised of volunteers representing diverse backgrounds within our community. All members are reviewed by application and then appointed by the Children Services Board. They are a caring group devoted to giving children additional opportunities that are not a part of the traditional foster care experience. A key focus is granting requests from children in foster care for monies that afford them the things in life which cannot be provided to them with the county's allocated tax dollars.

Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

Our Vision

Safety, permanency and well-being for every child

We Are Child Welfare Professionals

- We constantly pursue excellence
- We recognize the importance of providing effective and timely services
- We value, respect and support each other
- We are proud that we improve the quality of life for families in our community
- We are fiscally responsible
- We aspire to be culturally competent

We Value Every Child

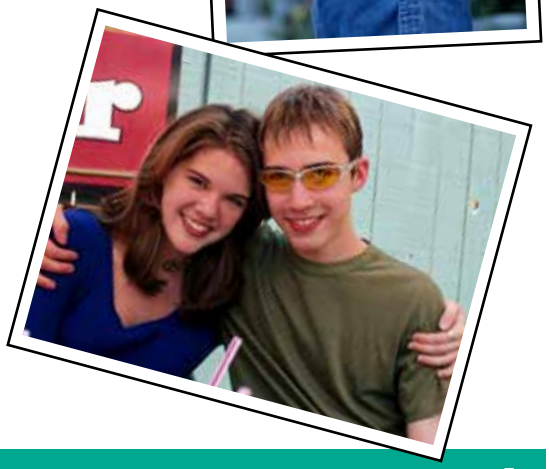
- We respect the individuality of each child we serve
- We advocate for each child's safety, permanency and well-being
- We honor each child's family and culture

We Honor Families

- We respect a family's strengths
- We understand families are the experts of their own experience
- We recognize that children are best served within their family and community
- We separate what parents do from who they are

We Value Partnerships

- Families have the right to be a part of the decision-making team
- Casework is the most important function of the agency team
- Families, communities and government share the responsibility to keep children safe



Franklin County Children Services Locations and Departments

24-hour Child Abuse Hotline: (614) 229-7000
Non-emergency Administrative line (614) 229-7100

Locations

Main Office
855 W. Mound St. • Columbus, Ohio 43223
(614) 275-2571
General Office Hours: 8AM-5PM
www.childrenservices.franklincountyohio.gov

Departments

Adoptions
855 W. Mound St.
(614) 341-6060

Client Rights Officer
855 W. Mound St.
(614) 275-2621

Communications
855 W. Mound St.
(614) 275-2523

Emancipation
855 W. Mound St.
(614) 278-5972

Kinship
855 W. Mound St.
(614) 341-6161

Human Resources
855 W. Mound St.
(614) 351-2000

Recruitment of Volunteers & Mentors
855 W. Mound St.
(614) 275-2690

Also at 855 W. Mound St.:

FRANKLIN COUNTY FAMILY AND CHILDREN FIRST COUNCIL
855 W. Mound St.
Columbus, OH 43223
(614) 275-2511
www.helpmychild.org
We share a building, but are not affiliated with FCCS.

Regional Offices

East--Intake & Investigation
Open 24 hours/day
4071 E. Main St.
Whitehall, OH 43213
(614) 229-7100
(614) 229-7000 24-hour abuse hotline

East
4071 E. Main St.
Whitehall, OH 43213
(614) 575-3500

West
1919 Frank Rd.
Columbus, OH 43223
(614) 278-5800
General Office Hours: 8AM-5PM

1: Social Services Agencies

Broad Street Presbyterian
760 E. Broad St.
Columbus, OH 43205
(614) 221-6552
www.bspc.org

Catholic Social Services
197 E. Gay St.
Columbus, OH 43215
(614) 857-1210
www.colscss.org

Clintonville Beechwold Community Resource Center
3222 N. High St.
Columbus, OH 43202
(614) 268-8118
www.clintonvillecrc.org

Reeb Avenue Center
280 Reeb Ave., Cols. 43207
(614) 551-9227

Godman Guild Association
303 E. Sixth Ave.
Columbus, OH 43201
(614) 294-5476
www.godmanguild.org

Jewish Family Services
1070 College Ave.
Columbus, OH 43209
(614) 231-1890
www.jfscolumbus.org

Jewish Commnity Center
1125 College Ave.
Columbus, OH 43209
(614) 231-2731

Lutheran Social Services
500 W. Wilson Bridge Rd.
Suite 245
Worthington, OH 43085
(614) 228-5200
www.lssco.org

Native American Indian Center of Central Ohio(NAICCO)
67 E. Innis Ave.
Columbus, OH 43207
(614) 443-6120
www.naicco1975.org

The Neighborhood House
1000 Atcheson St.
Columbus, OH 43203
(614) 252-4941
www.nhicolumbus.org

Ohio Hispanic Coalition
6161 Busch Blvd.
Columbus, OH 43229
(614) 840-9934
www.ohiohispaniccoalition.org

Somali Community Association
3422 Cleveland Ave.
Columbus, OH 43224
(614) 262-4068
www.somaliohio.org

Family to Family - Franklin County Children Services

Family to Family (F2F) is a family-centered, neighborhood-based approach to serving families in their own communities. F2F is about neighbors helping neighbors with support from local agencies. Sponsored by Franklin County Children Services, the agency works in partnership with community settlement houses providing neighborhood-based services:

North Side

St. Stephen's Community House--North
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347
Serving Zip Codes: 43211, 43219, 43228
Senior Services available (614) 294-6347, ext. 122
Serving Zip Codes: 43204, 43211, 43219, 43229, 43230, 43231

St. Stephen's Community House--East
1500 E. 17th Ave.
Serving Zip Codes: 43201, 43224

East Side

Central Community House
1150 E. Main St.
Columbus, OH 43205
(614) 253-7267 Senior Services available
Serving Zip Codes: 43203,43205, 43206

West Side

Gladden Community House
183 Hawkes Ave.
Columbus, OH 43223
(614) 227-1600
Serving Zip Codes: 43204, 43222, 43223, 43215 and west of the Scioto River.

South Side

St. Stephen's -- South
280 Reeb Ave.
Columbus, OH 43207
(614) 294-6347
Serving Zip Code: 43207

Social Service Agencies (continued)

WIC – The Special Supplemental Nutritional Program for Women, Infants and Children

WIC provides nutritious foods, nutrition education, and referrals to other social services for participants at no charge. WIC serves low-income pregnant, postpartum and breastfeeding women, and infants and children up to age 5.

Columbus Public Health WIC
(Main Office)
240 Parsons Ave.
Columbus, OH 43215
(614) 645-6764

www.primaryonehealth.org

Outerbelt East WIC
79 Outerbelt St.
Columbus, OH 43213
(614) 724-0590

East Central WIC
1180 E. Main Street, #2
Columbus, OH 43205
(614) 645-5553

Eastland WIC
3933 E. Livingston Ave.
Columbus, OH 43227
(614) 645-3623

Westside Health Center WIC
2300 W. Broad Street
Columbus, OH 43204
(614) 645-6437

Appointments also available through:
Nationwide Children's Hospital Clinics
(Primary Care centers)
by calling (614) 722-KIDS(5437)

www.nationwidechildrens.org

Georgesville WIC
1681 Holt Rd.
Columbus, OH 43228
(614) 645-3621

Clintonville WIC
4550 Indianola Ave.
Columbus, OH 43214
(614) 724-3075

Northeast WIC
4337 Cleveland Ave.
Columbus, OH 43231
(614) 645-3072

Southside WIC
3781 S. High St.
Columbus, OH 43207
(614) 645-3163

South Side Health Center
1833 Parsons Ave.
Columbus, OH 43207
(614) 645-3163

Agler Road Health Center
3433 Agler Rd.
Columbus, OH 43219
(614) 645-1600

St. Stephen's WIC
1500 East 17th Ave.
Columbus, OH 43219
(614) 645-8306

Mid-Ohio Food Bank
3960 Brookham Dr.
Grove City, OH 43123
info@midohiofoodbank.org
www.midohiofoodbank.org.

2: Franklin County Department of Job and Family Services

General Information
(614) 233-2000
Fax (614) 233-2398
www.franklincountyohio.gov/commissioners/jafs
Email: CACAdministration@fcdjfs.franklincountyohio.gov

East Opportunity Center
1055 Mt. Vernon Ave.
Columbus, OH 43203
(614) 233-2000
Serving Zip Codes:
43068, 43109, 43110, 43125, 43147, 43201,43203, 43205, 43206, 43209, 43213, 43217, 43227, 43232

Northland Village
Northland Village
1721 Northland Park Ave.
Columbus, OH 43229
(614) 233-2000
Serving Zip Codes:
43002, 43004, 43054, 43081, 43082, 43085, 43202, 43210, 43211, 43212, 43214, 43215,43216, 43219, 43220, 43221, 43224, 43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240, 43260 & 43272.

Franklin Co. Veterans Commission (614) 212-1781

Ohio Works First (866) 244-0071

West Opportunity Center
314 N. Wilson Rd.
Columbus, OH 43204
(614) 233-2000
Serving Zip Codes:
43016, 43017, 43026, 43065, 43119, 43123, 43126, 43137, 43140, 43146, 43204, 43207, 43222, 43223, & 43228

General Hours: 7:30 a.m. - 5p.m.

Franklin County Child Support Enforcement Agency
80 E. Fulton St.
Columbus, OH 43215
(614) 525-3275
FAX (614) 525-6409
support.franklincountyohio.gov

3: Social Security Administration Offices

Main Location
(866) 592-0733
TTY: (800) 325-0778
www.ssa.gov

Downtown
200 N. High St.
2nd Floor, Suite 225
Columbus, OH 43215
(866) 964-1723

East
220 S. Hamilton Rd.
Columbus, OH 43213
(866) 592-0733

North
1051 Worthington Woods
Worthington, OH 43085
(866) 789-0957

West
1060 Georgesville Rd.
Columbus, OH 43228
(866) 656-0178

Selective Service Registration:
https://www.sss.gov/FSregist.htm

Franklin Co. Veterans Service Commission
Memorial Hall 280 E Broad St.
Room 100
Columbus, OH 43215
Phone: (614) 525-2500
Fax: (614) 525-2505

4: Hospitals and Community Health Centers

Central Ohio Area Hospitals

Grant Medical Center
111 S. Grant St.
Columbus, OH 43215
(614) 566-9000

Doctors Hospital
5100 W. Broad St.
Columbus, OH 43228
(614) 544-1000

Dublin Methodist Hospital
7500 Hospital Dr.
Dublin, OH 43016
(614) 544-8000

Mt. Carmel Hospital East
6001 E. Broad St.
Columbus, OH 43213
(614) 234-6000

Mt. Carmel Hospital West
793 W. State St.
Columbus, OH 43222
(614) 234-5000

Chalmers P. Wylie VA Ambulatory Care Center
420 N. James Rd.
Columbus, OH 43219
(614) 257-5200
(888) 615-9448
Benefits: (800) 827-1000
Health Care: (877) 222-VETS (8387)
VA Inspector General:
(800)-488-8244
Veterans Crisis Line:
(800)-273-8255, Press 1
www.columbus.va.gov/

Ohio State Univ. Speech/Language
1070 Carmack Rd.
Columbus, OH 43210
(614) 292-6251

Ohio State University Wexner Medical Center Main Campus
410 W. 10th Ave.
Columbus, OH 43210
(614) 293-8000

Ohio State University Hospital East Campus
1492 E. Broad St.
Columbus, OH 43205
(614) 257-3000

Riverside Methodist Hospital
3535 Olentangy River Rd.
Columbus, OH 43214
(614) 566-5000

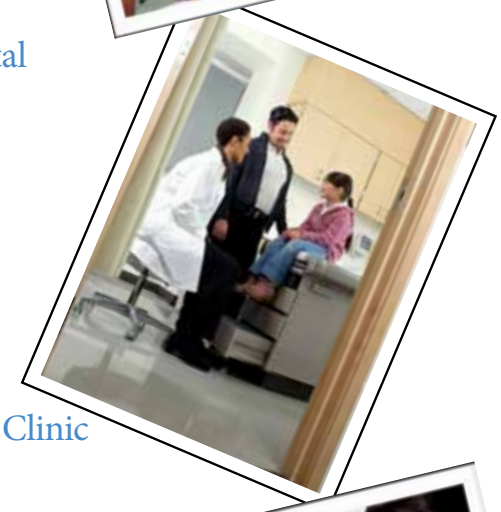
St. Ann's Hospital
500 S. Cleveland Ave.
Westerville, OH 43081
(614) 898-4000

KidSmiles Pediatric Dental Clinic
770 Bethel Rd.
Columbus, OH 43214
(614) 458-1711
info@KidSMILESClinic.com

Heart of Ohio Family Health Centers
Capital Park Center
2365 Innis Rd.
Columbus, OH 43224
(614) 416-4325

Whitehall Family Heath Center
882 S. Hamilton Rd.
Columbus, OH 43213
(614) 235-5555
www.heartofohiofamilyhealth.org

Columbus Speech & Hearing
510 N. Broadway
Columbus, OH 43214
(614) 263-5151



Hospitals and Community Health Centers (continued)

Nationwide Children's Hospital
700 Children's Dr.
Columbus, OH 43205
(614) 722-2000
www.nationwidechildrens.org

The Center for Family Safety and Healing
655 E. Livingston Ave.
Columbus, OH 43205
(614) 722-8200
www.FamilySafetyandHealing.org

Nationwide Children's Hospital Close to Home Centers

Close to Home Centers bring a full range of diagnostic and therapeutic services for newborns, children and young adults to the neighborhood. Close to Home Center services include: laboratory, radiology, counseling and guidance services, electrocardiogram testing (EKG), nutrition services, occupational/physical therapy, speech and language pathology, and electroencephalogram testing (EEG).

Canal Winchester
7901 Diley Rd.
Canal Winchester, OH 43110
(614) 355-9050

Dublin (5 locations)
5675 Venture Dr.
Dublin, OH 43017
(614) 355-8400

5665 Venture Dr.
Dublin, OH 43017
(614) 355-8400

7450 Hospital Dr.*
Dublin, OH 43017
(614) 355-7000

5700 Perimter Dr., Suite A
Dublin, OH 43017
(614) 355-9550 +

5680 Venture Dr. (sports medicine)
Dublin, OH 43017
(614) 355-8700

Behavioral Health and Counseling
399 E. Main St., Suite 150
Columbus, OH 43215
(614) 355-8080

Teen Clinic
495 E. Main St., Suite 150
Columbus, OH 43215
(614) 722-2450

East Columbus*/+
6435 E. Broad St.
Columbus, OH 43213
(614) 355-8160

Hilliard *
4363 All Seasons Dr.
Hilliard, OH 43026
(614) 355-5900

Westerville* (4 locations)
433 N. Cleveland Ave.
Westerville, OH 43082
(614) 355-8300

275 W. Schrock Rd. +
(614) 355-8230

187 W. Schrock Rd.
(development/autism)
(614) 355-8315

584 County Line Rd. (sports med.)
(614) 355-6000

Fostering Connections Program at The Center for Family Safety and Healing (for children placed in out-of-home care)
655 E. Livingston Ave.
Columbus, OH 43205
(614) 722-6789

+ This location only offers behavioral health and counseling services.
* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.

Nationwide Children's Hospital Close to Home Centers with urgent care services treat children from birth to age 18.

Hospitals and Community Health Centers (continued)

Primary Care Centers

Downtown Primary Care Center Nationwide Children's Hospital
Outpatient Care Building, 3rd Floor
555 S. 18th St.
Columbus, OH 43205
(614) 722-5750

Eastland Primary Care Center
4434 Crossroads Center
Columbus, OH 43232
(614) 355-9600

Hilltop Primary Care Center
2857 W. Broad St.
Columbus, OH 43204
(614) 355-9900

Linden Primary Care Center
COTA Building
1390 Cleveland Ave., 2nd Floor
Columbus, OH 43211
(614) 355-9300

Near East Primary Care Center
1125 E. Main St.
Columbus, OH 43205
(614) 355-9200

Northland Primary Care Center
4560 Morse Centre Rd.
Columbus, OH 43229
(614) 355-9400

Olentangy Primary Care Center
1275 Olentangy River Rd.
Columbus, OH 43212
(614) 355-9500

South High Primary Care Center
1405 S. High St.
Columbus, OH 43207
(614) 355-9000

Westside Primary Care Center
441 Industrial Mile Rd.
Columbus, OH 43228
(614) 355-9700

Whitehall Primary Care Center
561 S. Yearling Rd.
Whitehall, OH 43213
(614) 355-9800

To make any Primary Care Center appointments, call (614) 722-6200

Hospitals and Community Health Centers (continued)

Community Health Centers

Columbus Public Health Dept.
240 S. Parsons Ave.
Columbus, OH 43205
(614) 645-7417
www.publichealth.columbus.gov

Primary One Health Center
1800 Watermark Dr.
Columbus, OH 43215
(614) 645-5500

Primary One Health Center*
1180 E. Main St.
Columbus, OH 43205
(614) 645-5535 (also offers vision care)

Planned Parenthood

Planned Parenthood of Central Ohio Inc.
3255 E. Main St.
Columbus, OH 43213
(614) 222-3531
www.plannedparenthood.org

Planned Parenthood of Central Ohio Franklinton West
1511 W. Broad St.
Columbus, OH 43222
(614) 222-3525

Planned Parenthood of Central Ohio North Campus
18 E. 17th Ave.
Columbus, OH 43201
(614) 222-3604

Primary One Health Center*
2300 W. Broad St.
Columbus, OH 43204
(614) 645-2300 (also offers vision care)

Primary One Health Center*
1905 Parsons Ave.
Columbus, OH 43207
(614) 645-3163

Primary One Health Center*
1500 E. 17th Ave.
Columbus, OH 43219
(614) 645-2700

Primary One Health Center
3433 Agler Rd., Suite 2800
Columbus, OH 43204
(614) 645-1600

*Denotes a Free Clinic is available.

Pregnancy Decision Health Centers
www.pdhc.org

Campus Office
22 E. 17th Ave.
Columbus, OH 43201
(614) 444-4411

North Office
5900 Cleveland Ave.
Columbus, OH 43231
(614) 444-4411

West Office
4111 W. Broad St.
Columbus, OH 43228
(614) 444-4411

Linden Office
2052 Cleveland Ave.
Columbus, OH 43211
(614) 444-4411

Franklinton
1160 W. Broad St.
Columbus, OH 43222
(614) 444-4411

Hospitals and Community Health Centers (continued)

Free Clinics

Asian Health Initiative / AACS
2231 N. High St.
Columbus, OH 43201
(614) 220-4023

The Breathing Association Lung Health Clinic
1520 Old Henderson Rd.
Columbus, OH 43220
(614) 273-2843
www.breathingassociation.org

Clinic at Faith Mission
245 N. Grant Ave.
Columbus, OH 43215
(614) 224-6617

Columbus Free Clinic
2231 N. High St.
Columbus, OH 43212
(614) 404-8417
www.columbusfreeclinic.com

Helping Hands Health & Wellness Center
1421 Morse Rd.
Columbus, OH 43229
(614) 262-5094

Columbus Medical Association Physicians Free Clinic/ Voluntary Care Network
240 Parsons Ave.
Columbus, OH 43215
(614) 240-7430

The Women's Clinic
3242 E. Main St.
Columbus, OH 43213
(614) 237-2000
www.twccolumbus.com

Vineyard Free Health Clinics
6000 Cooper Rd. (1st and 2nd Tuesdays)
Westerville, OH 43081
(614) 259-5428
or
171 E. Fifth Ave.
Columbus, OH 43201
(1st, 2nd and 3rd Wednesdays)
(614) 259-5428

115187 Palmer Rd.
Reynoldsburg, OH 43068
(740) 927-7729

The Bridge Family Health Center
3750 Sullivant Ave.
Columbus, OH 43229
(1st and 3rd Saturdays)
(614) 916-6815

Xenos Free Clinic
40 N. Chicago Ave. (Tuesday)
Columbus, OH 43222
1934 N. Fourth St. (Monday)
Columbus, OH 43201
(614) 823-6510

5: Mental Health Counseling Centers

Columbus Area Community Mental Health Centers

Syntero Northwest Counseling
1560 Fishinger Rd.
Columbus, OH 43221
(614) 457-7876

Dublin Syntero Counseling
299 Cramer Creek Ct.
Dublin, OH 43017
(614) 889-5722

Southeast Mental Health
16 W. Long St.
Columbus, OH 43215
(614) 225-0990
www.southeastinc.com

Netcare Access
1) 199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

2) 741 E. Broad St.
Columbus, OH 43205
(614) 276-2273
3) 2582 W. Broad St.
Columbus, OH 43204
(614) 276-2273
www.netcareaccess.org

Family Focus
1301 N. High St.
Columbus, OH 43201
(614) 227-6865

North Central Mental Health Offices
1301 N. High St.
Columbus, OH 43201
(614) 299-6600

35 W. 4th Ave.
(Soaring Sober)
Columbus, OH 43201
(614) 421-3183

338 Granville St.
Gahanna, OH 43230
(614) 475-7090
www.ncmhs.org

Columbus Area, Inc.
1515 E. Broad St.
Columbus, OH 43205
(614) 252-0711
www.columbus-area.com

Youth Advocate Services
(shelter, respite care and family counseling)
825 Grandview Ave.
Columbus, OH 43215
(614) 258-9927
www.yasohio.org

Mental Health Services for Youth and Families

Abraxis
899 E. Broad St., Suite 100
Columbus, OH 43205
(614) 220-8655

Amethyst (Women Only)
455 E. Mound St.
Columbus, OH 43215
(614) 242-1284

Buckeye Ranch Locations
2865 W. Broad St.
Columbus, OH 43204
(614) 384-8000

5665 Hoover Rd.
Grove City, OH 43213
(614) 875-2371

697 E. Broad St.
Columbus, OH 43215
(614) 384-7700

2440 Dawnlight--Rosemont
Columbus, OH 43211
(614) 471-2626

www.buckeyeranch.org

Maryhaven
1791 Alum Creek Dr.
Columbus, OH 43207
(614) 445-8131

NYAP
527 S. High St.
Columbus, OH 43215
(614) 487-8758

Talbot Hall (OSU East)
195 N. Grant St., Suite 250
Columbus, OH 43205
(614) 257-3760

Ohio Guidestone
513 E. Rich St., #100
Columbus, OH 43215
(888) 522-9172

Huckleberry House
1421 Hamlet St.
Columbus, OH 43201
(614) 294-8097
24-hour crisis/teen crisis shelter line
(614) 294-5553

Directions for Youth and Families
Central Office:
1515 Indianola Ave.
Columbus, OH 43201
Phone: (614) 294-2661
Fax: (614) 294-3247
East: 1414 E. Broad St.
Columbus, OH 43205
(614) 251-0103
North: Short Stop Youth Center:
1066 N. High St.
Columbus, OH 43201
(614) 299-5541
South: 657 S. Ohio Ave.
Columbus, OH 43205
(614) 258-8043

St. Vincent Family Center
1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Syntero DublinCounseling Center
299 Cramer Creek Ct.
Dublin, OH 43017
(614) 889-5722
www.dublincounselingcenter.org

6: Substance Abuse Counseling Centers

Maryhaven
1791 Alum Creek Dr.
Columbus, OH 43207
(614) 445-8131
www.maryhaven.com

Nationwide Children's Hospital
899 E. Broad St.
Columbus, OH 43205
(614) 355-8005

Netcare Access
199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

Netcare Access – Emergency
741 E. Broad St.
Columbus, OH 43205
(614) 276-2273

North Community Counseling Centers
4897 Karl Rd./1495 Morse Rd./2300 W. Broad St.
Columbus, OH 43229
(614) 279-7690

Talbot Hall (OSU East)
1441 Phale Dr.
Columbus, OH 43205
(614) 257-3760

Amethyst (Women only)
455 E. Mound St.
Columbus, OH 43215
(614) 242-1284
www.amethyst-inc.org

Life Counseling Services
760 S. Yearling Rd.
Whitehall, OH 43213
(614) 239-9965

Columbus Health Dept.
Alcohol & Drug Abuse Program
240 Parsons Ave.
Columbus, OH 43215
(614) 645-7306

House of Hope
825 Dennison Ave.
Columbus, OH 43201
(614) 291-4691

Project Linden
1410 Cleveland Ave.
Columbus, OH 43211
(614) 251-6950

Integrated Health SVC
1515 E. Broad St.
Columbus, OH 43205
(614) 252-0711

7: Educational Resources

Columbus City Schools
270 E. State St.
Columbus, OH 43215
(614) 365-4011
Enrollment Office: 430 Cleveland Ave.
(614) 365-7459
www.ccsoh.us

After-School Programs

Africentric Personal Development Center
1409 E. Livingston Ave.
Columbus, OH 43205
(614) 253-4448

Gladden Community House
183 Hawkes Ave.
Columbus, OH 43223
(614) 227-1600

St. Stephen's Community House
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347

Neighborhood House, Inc.
1000 Atcheson St.
Columbus, OH 43203
(614) 252-4941

Vineyard Community Center The Zone
6000 Cooper Rd.
Westerville, OH 43081
(614) 259-5500

Westside Boys and Girls Club
115 S. Gift St.
Columbus, OH 43215
(614) 221-8830

Ohio Educational Training Voucher Program (for emancipated youth)
Information (855) 471-1931
FAX (800) 757-0862
OH@statevoucher.org

Educational Service Center of Central Ohio
2080 Citygate Dr.
Columbus, OH 43219
(614) 542-4106
www.escco.org

College Support Programs:
Financial aid: www.fafsa.ed.gov/
Support: ohioreach.wikispaces.com/

Nationwide Children's Hospital --SPARK Program
Community Education
(614) 355-9892 or (614) 355-0714
SPARK@nationwidechildrens.org (age 4+)
Zip codes 43205, 43206, 43207

Cap4Kids.org
One website listing hundreds of free and low-cost resources for Columbus-area children and families, including handouts for after-school camps and programs, anti-bullying campaigns, counseling, employment training, and many more.
www.CAP4Kids.org/Columbus

Ohio State University Extension, Franklin County
614-866-6900
SNAP-Ed Nutrition Education Program – contact Stacie Burbage for more information.
Free nutrition and thrifty shopping classes serving SNAP-eligible adults, teens, and children in Franklin County.

Expanded Food and Nutrition Education Program – contact Marilyn Rabe for more information
Free nutrition, food safety and thrifty shopping classes for families with children and also for youth in grades 3 – 5.

Educational Resources (continued)

Columbus Metropolitan Library

(614) 645-2275
www.columbuslibrary.org

Main Library
96 S. Grant Ave.
Columbus, OH 43215

Driving Park
1422 E. Livingston Ave.
Columbus, OH 43205

Dublin
75 N. High St.
Dublin, OH 43017

Franklinton
1061 W. Town St.
Columbus, OH 43222

Gahanna
310 Granville St.
Gahanna, OH 43230

Hilliard
4772 Cemetery Rd.
Hilliard, OH 43026

Hilltop
511 S. Hague Ave.
Columbus, OH 43204

Karl Road
5590 Karl Rd.
Columbus, OH 43229

Linden
2223 Cleveland Ave.
Columbus, OH 43211

Livingston
3434 E. Livingston Ave.
Columbus, OH 43227

Marion-Franklin
2740 Lockbourne Rd.
Columbus, OH 43207

Martin Luther King
1600 E. Long St.
Columbus, OH 43203

New Albany
200 Market St.
New Albany, OH 43054

Northern Lights
4093 Cleveland Ave.
Columbus, OH 43224

Northside
1423 N. High St.
Columbus, OH 43201

Parsons
845 Parsons Ave.
Columbus, OH 43206

Reynoldsburg
1402 Brice Rd.
Reynoldsburg, OH 43068

Shephard
790 N. Nelson Rd.
Columbus, OH 43219

South High
3540 S. High St.
Columbus, OH 43207

Southeast
3980 S. Hamilton Rd.
Groveport, OH 43125

Whetstone
3909 N. High St.
Columbus, OH 43214

Whitehall
4371 E. Broad St.
Whitehall, OH 43213

TUTORING/PEER TRAINING

Capital University
1 College Ave.
Bexley, OH 43209
(614) 236-6327
www.capital.edu/peer-training

OSU Tutoring & Clinical Programs
1100 Kinnear Rd. Room 129
Columbus, OH 43212
(614) 292-7716
http://tutoring.ehe.osu.edu

Kids Card System
(614) 849-1015

Southwest Public Library (2)

3359 Park St.
Grove City, OH 43123
(614) 875-6716

4740 W. Broad St.
Columbus, OH 43228
(614) 878-1301

Westerville Public Library

126 S. State St.
Westerville, OH 43081
(614) 882-7277

Educational Resources (continued)

Head Start Programs

The Child Development Council of Franklin County, Inc.

Head Start Programs (29 area learning centers)

300 E. Spring St.
Columbus, OH 43215
(614) 221-1709
www.cdcheadstart.org

LOCATIONS BY STREET:

2150 Agler Rd.
3260 Allegheny Ave.
5220 Avalon Ave.
1184 Barnett Rd.
1254 Briarwood Ave.
1400 Brooks Ave.
1718 Cooke Rd.
999 Crupper Ave.
6865 Gender Rd.
4400 Glendenning Dr.
500 N. Hamilton Rd.
2879 Johnstown Rd.
4738 Kae Ave.
3399 Kohr Rd.
1077 Lexington Ave.
2541 Lindbergh Dr.
1254 Lockbourne Rd.
428 E. Main St.
867 Mt. Vernon Ave.
2350 W. Mound St.
1230 Oakland Park Ave.
505 S. Ohio Ave.
4141 Rudy Rd.
8450 Sawmill Rd.
825 S. Sunbury Rd.
1850 Sutter Parkway
3830 Trueman Ct.
1321 Urban Dr.
2335 W. Case Rd.

YMCA Central Ohio Head Start

For more information, or to enroll, call (614) 409-2844

Moler East Head Start Center

1201 Moler Rd.
Columbus, OH 43207
(614) 893-8160

Southside Head Start Center

475 Elwood Ave.
Columbus, OH 43207
(614) 445-0463

Watkins Head Start Center

1520 Watkins Rd.
Columbus, OH 43207
(614) 749-1792

National Association for the Education of African-American Children with Learning Disabilities (AACLD)

P.O. Box 09521
Columbus, OH 43209
(614)-237-6021
aacld.org/home.html

South-Western City School District Head Start Locations

For more information, or to enroll call (614) 801-8438

Stiles Family Center Head Start

4704 Stiles Ave.
Columbus, OH 43228
(614) 801-8394

Bostic Center

2975 Kingston Ave.
Grove City, OH 43213
(614) 801-8520

Norton Road Center

60 Norton Rd.
Columbus, OH 43228
(614) 801-6293

8: Food Pantries

Broad Street Presbyterian Church
760 East Broad St.
Columbus, OH 43205
(614) 221-6552

Greater Groveport Human Needs Pantry
4575 Madison Lane
Groveport, OH 43125
(614) 836-7652 (by appointment only)

Clintonville-Beechwold Community Resource Center
14 West Lakeview Ave.
Columbus, OH 43202
(614) 268-3539
(Offers food bank, clothing and services for seniors and low-income families)

HandsOn Central Ohio
Simply dial 2-1-1 or (614) 221-2255.
Information and referrals to more than
4,500 programs and services offering everything from food, housing and clothing to mental health and educational services.
Available 24-hours and is free of charge. FOOD LINE (614) 341-2282

Gladden Food Pantry
318 S. Glenwood Ave.
Columbus, OH 43223
(614) 228-2498

Glory Evangelist Ministries Agape Soup Kitchen /Food Pantry
269 N. Gould Rd.
Bexley, OH 43209
(614) 237-8815
(Open every third and fourth Saturday)

Mt. Olivet Baptist Church
428 East Main St.
Columbus, OH 43215
(614) 221-3446

Neighborhood House, Inc.
1000 Atcheson St.
Columbus, OH 43203
(614) 252-4941

St. Stephen's Community House
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347

West Side Food Pantry
82 N. Wilson Rd.
Columbus, OH 43204
(614) 279-4635

Holy Family Soup
57 S. Grubb St.
Columbus, OH 43215
(614) 461-9444

Bishop Griffin Ctr.
2875 E. Livingston Ave.
Columbus, OH 43209
(614) 338-8220 Wed./Fri.

Kroger Community Pantry
3960 Brookham Dr.
Grove City, OH 43123
(614) 341-2282 for appt.
Tuesday, Fridays and Saturdays

Champion Ave. Pantry
1460 S. Champion Ave.
Columbus, OH 43206
(614) 443-5130 (M-F 11-2:30; Sat. 1-3:30)

Victory Ministries, Inc
2955 Switzer Ave.
Columbus, OH 43236
(614) 252-2500

The Bridge Family Center
3750 Sullivant Ave.
Columbus, OH 43228
(614) 443-5130
(1st/3rd Saturdays)

Crossroads Baptist Church
5075 Cleveland Ave.
Columbus, OH 43231
(614) 895-5683

9: Utility Assistance Programs and Payment Centers

Payment Assistance Programs

IMPACT Community Action
700 Bryden Rd.
Columbus, OH 43215
(614) 252-2799
www.impactca.org

Joint Organization for Inner City Needs (JOIN)
578 E. Main St.
Columbus, OH 43215
(614) 241-2531
(Limited funds for water, gas, electricity and fuel oil)

Salvation Army Central Services
966 E. Main St.
Columbus, OH 43205
(614) 221-6561

Credit Report Services:
Consumer Credit Counseling
4998 W. Broad St.
Columbus, OH 43228
(800) 254-4100
www.consumercounseling.org/cccsoh.html; or,

- www.CreditReport.com
- www.FreeScoreOnline.com
- www.FreeCreditReport.com

Utility Payment Centers

Columbus Check Cashers/ PLS
4399 E. Livingston Ave.
(614) 235-0840

1397 W. Mound St.
(614) 221-3472

3545 W. Broad St.
(614) 221-3472

2724 Cleveland Ave.
(614) 262-1766

All Area Kroger Stores

A & A Multi Servios
4688 E. Main St.
Columbus, OH 43213

Linda Mexicana
5705 Maple Canyon Ave.
Columbus, OH 43229

A & B Market
5440 E. Livingston Ave.
Columbus, OH 43207

Kelly's Market
3453 Parsons Ave.
Columbus, OH 43207

All MoneyGram Locations in Columbus:
www.locations.moneygram.com/oh/columbus/

10: Housing and Furniture Assistance

Housing Assistance

City of Columbus Department of Development
750 Piedmont Rd.
Columbus, OH 43224
(614) 645-3111
(Assists displaced individuals and families due to code vacate orders)

Columbus Metropolitan Housing Authority
880 E. 11th Ave.
Columbus, OH 43201
(614) 421-6000
www.cmhanet.com

Columbus Urban League
788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 257-6300

Housing and Urban Development (HUD)
200 N. High St.
Columbus, OH 43215
(614) 469-5737

Kinship Program — Franklin County Children Services
855 W. Mound St.
Columbus, OH 43215
(614) 341-6161
(These services are only available to Franklin County Children Services Kinship cases.)

Lutheran Social Services
500 W. Wilson Bridge Rd., Suite 245
Worthington, OH 43085
(614) 228-5200

Neighborhood House, Inc.
1000 Atcheson St.
Columbus, OH 43203
(614) 252-4941

Compass--Broad St. Presbyterian Church
760 E. Broad St.
Columbus, OH 43205
(614) 463-9612

Furniture Assistance

Furniture Bank of Central Ohio
118 S. Yale Ave.
Columbus, OH 43222
(614) 272-9544
www.furniturebankcoh.org
(Need referral and letter from social service agency. Worker must accompany family. Must provide truck to move furniture and other items.)

Rental Assistance

Homeport by Columbus Housing Partnership
562 E. Main St.
Columbus, OH 43215
(614) 221-8889

YMCA of Central Ohio Low-Income Housing(Men)
40 W. Long St.
Columbus, OH 43215
(614) 573-3616

YWCA of Central Ohio Low-Income Housing (Women)
65 S. Fourth St.
Columbus, OH 43215
(614) 224-9121

YMCA Family Center (Franklin Co. residents only)
900 Harvey Ct.
Columbus, OH 43219
(614) 253-3910

Community Properties of Central Ohio
910 E. Broad St.
Columbus, OH 43205
(614) 253-0984

MAP
677 E. 11th Ave..
Columbus, OH 43211
(614) 542-7366

11: Clothing Assistance

Clintonville-Beechwold Community Resources Center
3222 N. High St.
Columbus, OH 43202
(614) 268-8118
www.clintonvillecrc.org

Kinship Aftercare Program Franklin County Children Services
855 W. Mound St.
Columbus, OH 43215
(614) 341-6175
(Only for Kinship families who receive services from FCCS and meet eligibility criteria)

Mt. Olivet Baptist Church
428 E. Main St.
Columbus, OH 43215
(614) 221-3446
(Only on Fridays)

MOM2B
1182 N. 6th St.
Columbus, OH 43201
(614) 307-6709

Charity Newsies
4300 Indianola Ave.
Columbus, OH 43214
(614) 263-4300
www.charitynewsie.com

Community Kitchen
640 S. Ohio Ave.
Columbus, OH 43205
(614) 252-6428

Salvation Army Central Ohio Services
966 E. Main St.
Columbus, OH 43205
(614) 221-6561
Maternity Resource store (614) 437-2153
3417 Palmetto St., Cols. 43204

760 Worthington Woods Blvd.
Columbus, OH 43085
(614) 846-1884

Dress for Success
1204 N. High St.
Columbus, OH 43201
(614) 291-5420
www.dressforsucess.org/columbus

United Methodist Free Store
946 Parsons Ave.
Columbus, OH 43206
(614) 443-1713

Westside Free Store Ministries
61 S. Powell Ave.
Columbus, OH 43204
(614) 351-5480

Hilltop Teen Drop-In Center Shalom Zone Free Store
(Open Monday-Friday from 2:30-6:00p.m.)
514 Columbian Ave.
Columbus, OH 43223
(614) 398-1230

New Life UMC
25 W. 5th Ave.
Columbus, OH 43201
(614) 294-0134

Clothing Assistance (continued)

Volunteers of America Thrift Stores

3620 Indianola Ave.
Columbus, OH 43214
(614) 263-8444

5640 W. Broad St.
Columbus, OH 43232
(614) 870-8551

4280 Macsway Ave.
Columbus, OH 43232
(614) 861-8551

4026 McDowell Rd.
Grove City, OH 43123
(614) 801-1625

1824 W. Henderson Rd.
Columbus, OH 43220
(614) 442-0065

www.voago.org

Joseph's Coats of Central Ohio
240 Outerbelt St.
Columbus, OH 43213
(614) 863-1371

Goodwill Columbus Retail Stores

2550 N. High St.
Columbus, OH 43202
(614) 384-9768

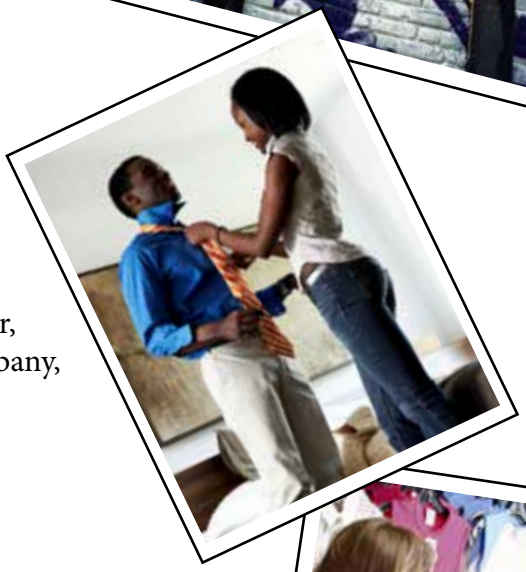
52 Robinwood Ave.
Whitehall, OH 43213
(614) 255-0996

2933 Morse Rd.
Columbus, OH 43231
(614) 414-0441

358 S. Hamilton Rd.
Gahanna, OH 43230
(614) 476-6177

(Also available in Canal Winchester, Dublin, Gahanna, Hilliard, New Albany, Westerville, Worthington, Upper Arlington)

www.goodwillcolumbus.org



12: Child Care Resources

Columbus Early Learning Centers (Title XX accepted)

East
162 N. Ohio Ave.
Columbus, OH 43203
(614) 253-5525

Broad Street
760 E. Broad St.
Columbus, OH 43205
(614) 221-6102

Franklin County Board of Developmental Disabilities
2879 Johnstown Rd.
Columbus, OH 43219
(614)-342-5801
fcbdd.org/

Action for Children (also offers parent education)
78 Jefferson Ave.
Columbus, OH 43215
(614) 224-0222

Child Development Council of Head Start
300 East Spring St.
Columbus, OH 43215
(614) 221-1709

J.O.I.N (birth certificate services)
578 E. Main St.
Columbus, OH 43215
(614) 241-2530
(FCCS letter required for birth certificate vouchers;
J.O.I.N. also assists with food, pantries, medical assistance)

Franklin County Department of Job & Family Services
Title XX – Child Care Registration
General Information: (614) 233-2000

Respite Connections
(short-term care for special needs individuals)
5250 Strawberry Farms
Westerville, Ohio 43230
(614) 890-HELP voice/text
(614) 890-4412 FAX
www.respiteconnections.org

13: Community Action and Service Groups

American Association of Retired Persons (AARP)
Ohio Office
17 S. High St., Suite 800
Columbus, OH 43215
(866) 389-5653
www.aarp.org

Franklin Co. Senior Options
Office on Aging
280 E. Broad St., 3rd floor
Columbus, OH 43215
(614) 525-6200

The Breathing Association
1520 Old Henderson Rd.
Columbus, OH 43220
(614) 457-4570

Central Ohio Area Agency on Aging
174 E. Long St.
Columbus, OH 43215
(614) 645-7250
www.coaaa.org
(Plans, funds, and coordinates long-term care service programs, senior services and opportunities for older adults. Offers education and community programs on health-related topics. Publishes Older Adult Resource Guide.)

The Ohio Benefit Bank
101 E. Town St., Suite 540
Columbus, OH 43215
(800) 648-1176; (614) 221-4336

Martin Janis Center
600 E. 11th Ave.
Columbus, OH 43211
(614) 645-5954

(Assists in accessing programs needed to be healthy and secure)

- Children's health care insurance
- Home energy assistance
- Child care subsidies
- Food stamps
- Free tax assistance including the earned income tax credit

ohiofoodbanks.org

Senior Citizen Employment Agencies

Mature Services
Senior Employment Center
3400 N. High St., Suite 401
Columbus, OH 43202
(614) 586-1975
(800) 554-5335
(Serving Clark, Fairfield, Fayettes, Franklin, Hocking, Perry and Pickaway counties)

Community Action and Service Groups (continued)

Choices— Eliminating Domestic Violence
500 W. Wilson Bridge Rd., Suite 245
Worthington, OH 43085
Information and Crisis: (614) 224-4663
Business: (614) 224-7200
www.choicescolumbus.org

Columbus Urban League
788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 257-6300

Rahab's Hideaway
Safe haven for a way out of human trafficking
897 Oakwood Ave.
Columbus, OH 43206
(614) 253-8969
rahabshideaway.org/

LifeCare Alliance - seniors/homebound
Meals-On-Wheels, home health, fresh foods, cancer clinic, Project OpenHand-Columbus, or Dining, Wellness Centers, Help-at-Home, etc.
1699 W. Mound St.
Columbus, OH 43223
(614) 276-3130
www.lifecarealliance.org

Lutheran Social Services of Central Ohio
Housing assistance, food pantries, home healthcare
500W. Wilson Bridge Rd., Suite 245
Worthington, OH 43085
(614) 228-5200
Food pantries:
East: 1460 S. Champion Ave.
(614) 443-5730
West: 82 N. Wilson Rd.
(614) 279-4635
www.lssco.org

Ohio Hispanic Coalition
6161 Busch Blvd.
Suite 311
Columbus, OH 43229
(614) 840-9934

Cultural & Education Center
3556 Sullivant Ave.
Columbus, OH 43204
(614) 272-5004 or 275-1755
www.ohiohispaniccoalition.org

Franklin County Veterans Commission
280 W. Broad St.
Columbus, OH 43215
(614) 525-2500

East Opportunity Center
1055 Mt. Vernon Ave.

North Opportunity Center
1721 Northland Park Ave.

Marion-Franklin Opportunity Center
2740 Lockbourne Rd.

One More Time
Abuse/Prevention Unit
1521 W. 5th Ave.
Columbus, OH 43212
(614) 486-0031

Neighborhood Pride Office
757 Carolyn Ave.
Columbus, OH 43224
(614) 645-0837

Community Refugee and Immigration Services
3000 W. Broad St.
Columbus, OH 43204
(614) 456-1526

Community Action and Service Groups (continued)

Kinship Support Programs

Kinship care is when a relative or non-relative has taken over the full-time care, nurturing and protection of a child. It should be noted that the definition for kinship caregivers goes beyond the scope of blood relatives, and may include an adult who has a familiar relationship/bond with the child and/or family.

Kinship care represents the most desired out-of-home placement option for children who cannot live with their parents on a temporary basis or permanently. Children placed with their relatives are better able to maintain their sense of belonging and identity with their family's culture, history and traditions.

Kinship care includes those relationships established through an informal arrangement, a legal custody or guardianship order, a relative foster care placement, or a kinship adoption.

Kinship Support Group – Franklin County Children Services

855 W. Mound St.
Columbus, OH 43223
(614) 341-6161
kinship@fccs.us

We participate in the Kinship Permanency Incentive Program (KPI), a state-funded initiative that offers time-limited cash payments for some Ohio kinship caregivers who apply and meet eligibilityrequirements, and who have been granted legal custody/legal guardianship on or after July 1, 2005.

Clintonville-Beechwold Community Resources Center

3222 N. High St.
Columbus, OH 43202
(614) 268-3539
www.clintonvilleecrc.org

Substance and Alcohol Abuse Support Groups

Alcoholics Anonymous (AA)
Central Ohio Fellowship Intergroup

651 W. Broad St.
Columbus, OH 43215
(614) 253-8501

Vineyard Community Center

6000 Cooper Rd.
Westerville, OH 43061
(614) 259-5289

Cocaine Anonymous (CA)

(614) 251-1122

Narcotics Anonymous (NA)

1313 E. Broad St., Suite 204
Columbus, OH 43205
(614) 252-1700

Al-Anon/AlaTeen

500 Wilson Bridge Rd., Suite 35
Worthington, OH 43085
(614) 547-1550

CompDrug

547 E. 11th Ave.
Columbus, OH 43211
(614) 224-4506

20 Something

2201 Fred Taylor Dr.
Westerville, OH 43210
(614) 890-0000
(meetings held at noon/Sundays)

Community Action and Service Groups (continued)

Parenting Groups

Catholic Social Services
197 E. Gay St.
Columbus, OH 43215
(614) 221-5891

Directions for Youth
1515 Indianola Ave.
Columbus, OH 43201
(614) 294-2661

Parents Without Partners
Info Line: (800) 637-7974

St. Vincent Family Center
(Classes offered in Spanish)
1490 E. Main St.
Columbus, OH 43205
(614) 252-0731

Survivor Groups

Compassionate Friends
(For those mourning the death of a child)
Ascension Lutheran Church
1479 Morse Rd.
Columbus, OH 43229
(614) 882-8986

Concord Counseling
(Survivors of suicide victims)
700 Brooksedge Blvd.
Westerville, OH 43081
(614) 882-9338

Grief Counseling and Support Groups

Netcare
199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

Southeast, Inc.
16 W. Long St.
Columbus, OH 43215
(614) 225-0990

St. Vincent Family Center
1490 E. Main St.
Columbus, OH 43205
(614) 252-0731

Vineyard Community Center
6000 Cooper Rd.
Westerville, OH 43081
(614) 890-0000
- Abortion Trauma Group
- Divorce Care
- Warriors Against Cancer
- Hurts, Habits and Hang-Ups...and many others

www.vineyardcolumbus.org

Mt. Carmel Health Systems Evergreen Program
1144 Dublin Rd.
Columbus, OH 43215
(614) 534-0200
www.mountcarmelhealth.com/grief--loss

Employment Support:

Central Ohio Workforce Investment Corporation (COWIC)
1111 E. Broad St.
Columbus, OH 43205
(614) 559-5052
www.cowic.org

IMPACT: Community Action Employment + Plus Program
700 Bryden Rd.
Columbus, OH 43215
(614) 252-2799
www.IMPACTCA.org

14: Additional Community Resources

City of Columbus Recreation Centers

Recreation and Parks
1111 E. Broad St.
Columbus, OH 43205
(614) 645-3300
parks.columbus.gov

Community Centers

Adams
854 Alton Ave.
(614) 645-3051

Barack
580 E. Wooodrow Ave.
(614) 645-3610

Barnett
1184 Barnett Rd.
(614) 645-3065

Beatty
247 N. Ohio Ave.
(614) 645-3218

Blackburn
263 Carpenter St.
(614) 645-7670

Brentnell
1280 Brentnell Ave.
(614) 645-7640

Carriage Place
4900 Sawmill Rd.
(614) 645-3715

Dodge
667 Sullivant Ave.
(614) 645-3176

Douglas
1300 Windsor Ave.
(614) 645-7407

Driving Park
1100 Rhoads Ave.
(614) 645-3228

Feddersen
3911 Dresden St.
(614) 645-3083

Gillie Senior Center
4625 Morse Center Dr.
(614) 645-3106

Glenwood
1925 W. Broad St.
(614) 645-3282

Holton
303 N. Eureka Ave.
(614) 645-3208

Howard
2505 N. Cassady Ave.
(614) 645-3713

Indian Mound
3901 Parsons Ave.
(614) 645-3224

Lazelle Woods
8140 Sancus Blvd.
(614) 645-5330

Linden
1254 Briarwood Ave.
(614) 645-3067

Marion Franklin
2801 Lockbourne Rd.
(614) 645-3160

Martin Janis (50+)
600 E. 11th Ave.
(614) 645-5954

Milo Grogan
862 E. Second Ave.
(614) 645-7376

Schiller
1069 Jaeger St.
(614) 645-3156

Sullivant
755 Renick St.
(614) 645-8171

Tuttle
240 W. Oakley Ave.
(645) 645-3602

Westgate
455 S. Westgate Ave.
(614) 645-3051

Whetstone
3923 N. High St.
(614) 645-3217

Woodward Park
5147 Karl Rd.
(614) 645-3158

PET RESOURCES

Capital Area Humane Society
Pet adoptions, lost/found, surrendering a pet or emergency shelter for animals of domestic violence. Behavior classes available.
3015 Scioto-Darby Executive Ct.
Hilliard, OH 43026
(614) 777-7387
To report animal cruelty dial
(614) 777-7387, ext. 250
www.cahs-pets.org

Franklin County Animal Care & Control
To report stray/or dogs running loose
(614) 525-3400
dogs.franklincountyohio.gov

Franklin County Dog Shelter
Pet adoptions/dog licenses; lost/found; surrendering a pet
4340 Tamarack Blvd.
Columbus, OH 43229
(614) 525-DOGS (3647)
www.franklincountydogs.com

SOS of Ohio
low-cost spay and neuter services
3121 W. Broad St.
Columbus, OH 43204
(614) 396-8707
www.sosohio.org

15: Legal Services and Glossary of Terms

Legal Services

The Legal Aid Society of Columbus
1108 City Park Ave.
Columbus, OH 43206
(614) 241-2001, (888) 246-4420
www.columbuslegalaid.org

Columbus Bar Association Lawyer Referral Service
175 S. Third St., Suite 1100
Columbus, OH 43215
(614) 221-0754
(877) 560-1014
www.ColumbusLawyerFinder.org

Capital University Legal Clinic
303 E. Broad St.
Columbus, OH 43215
(614) 236-6245
www.law.capital.edu/Legal_Clinic/

Ohio Consumer's Counsel
10 W. Broad St., Suite 1800
Columbus, OH 43215
Represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.
(614) 466-8574, (877) 742-5622 (toll free in Ohio)
www.occ.ohio.gov

Glossary of Terms

Abandoned Child – A child is presumed abandoned when the child's parents have failed to visit or maintain contact with the child for more than 90 days, regardless of whether they have resumed contact after the 90-day period.

Abuse – Legal determination that the child has been a victim of conduct by another that the court determines to be physical/sexual/emotional abuse, and that the circumstances warrant court intervention.

Adjudication – A fact-determining decision made by the court. The court finds that the alleged facts stated in a complaint are valid and support a determination that the child is abused, neglected, dependent or delinquent.

Clerk's Office of Juvenile Division – Processes complaints and motions on cases alleging abuse and/or neglect. Processes grandparent and custody affidavits.

Court Ordered Protective Supervision (COPS) – A disposition in which the agency is ordered by the court to supervise family compliance with case plan and safety of child(ren).

Delinquent – A legal status of a child who is determined by the court to be in violation of criminal laws or juvenile status laws (i.e., school truancy, curfew, unruly, etc.).

Dependency – A legal determination that a child's circumstances warrant court intervention, not necessarily due to caregiver's action or inaction.

Dispositional Hearing – A final court hearing on a complaint or motion in which the court makes a final decision on whether to issue orders for custody or supervision.

Emergency Custody Order (ECO) – An emergency order issued by the court on the basis of a complaint or motion that alleges facts that demonstrate a child to be at imminent risk of harm.

Family Assessment/Intake – A division of Juvenile Court that handles investigations for the court, and prepares motions for the general public involved with FCCS.

Guardian Ad Litem (GAL) – Court-appointed legal advocate representing the best interest of the child.

Glossary of Terms (continued)

Group Home – A public or private facility which provides placement services for children, licensed, regulated, approved and operated under the direction of the Ohio Department of Job and Family Services, the Ohio Dept. of Education, local boards of education, Ohio Dept. of Youth Services, or county boards of mental health or county boards of mental retardation and developmental disabilities and designed to help children at risk of substitute care placement.

Guardian – A person, association, or corporation that is granted authority by a probate court pursuant to Chapter 2111 of the ORC to exercise parental rights over a child to the extent provided in the court's order and subject to the residual parental rights of the child's parents.

Kin – Individuals related by blood or adoption to include parents, grandparents, aunts, uncles, nephews and nieces, cousins, stepparents, spouses and any non-relative who is the current custodial caretaker or has a long-standing relationship with a child.

Interim Review – A hearing held by the court to assess case plan progress and legal status of temporary orders as scheduled/requested by the court.

Legal Custody – A status vesting in the custodian the right to have physical care and control of the child and to determine where and with whom the child shall live, and the right and duty to protect, train and discipline the child and to provide the child with food, shelter, education and medical care, all subject to any residual parental rights, privileges and responsibilities.

Legal Father – A man is legally presumed to be the father if he is married to the mother at the time of the child's birth, or named as father on the child's birth certificate. If not, a man can be declared the legal father through the process of establishing paternity through the Child Support Enforcement Agency administrative procedures or genetic testing.

Neglect – A legal determination that, as a result of parent/caregiver action or inaction, the child's needs are not met and warrant court intervention.

Permanent Court Commitment (PCC) (aka Permanent Custody - PC) (aka Termination of Parental Right - TPR) – A final disposition by the court in finding that parental rights should be terminated and the child should be permanently under FCCS custody for the purpose of adoption.

Permanent Planned Living Arrangement (PPLA) – (Formerly known as long-term foster care) Permanent legal status, upon agency request, where a child is placed under agency custody for the purpose of permanent placement in foster care.

Protective Services – A division of Juvenile Court that handles investigations for the court, prepares complaints and motions for the general public, and service on all initial complaints.

Putative Father – A man that is identified as being a possible father of a child, but has not been determined to be the "legal father."

Temporary Court Commitment (TCC) – Dispositional custody alternative in which the court orders a child to be placed in temporary custody of the agency, or an individual, for a limited period of time.

Temporary Order of Custody (TOC) – A pre-dispositional custody order made by the court that places a child in the agency custody, or an individual's custody, pending outcome of the complaint. Not to exceed 90 days.

Temporary Order of Protective Supervision (TOPS) – A pre-dispositional order made by the court in which a child remains in parental custody while the agency is ordered to supervise the family situation.

Unruly - A delinquent status of a child who is determined by the court to be non-compliant with the rules of home, school or community.

Voluntary Agreement for Custody (VAC) – (aka 30-Day Agreement) – A voluntary agreement between the parent and FCCS for custody and placement for the protection of the child without the involvement of court order.

Notes

Notes

Protecting Children by Strengthening Families

This Franklin County Children Services Resource Guide is provided courtesy of the Communications Division.

24-Hour Child Abuse Hotline:
(614) 229-7000

Non-emergency Administrative Line
(614) 229-7100

Adoption:
(614) 341-6060

Speakers Bureau or Literature Requests:
(614) 341-6085

Kinship:
(614) 341-6161

Volunteers and Mentors:
(614) 275-2690

General Information:
(614) 275-2571

Communications:
(614) 275-2523

Franklin County Children Services
Protecting Children by Strengthening Families

childrenservices.franklincountyohio.gov

Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

Franklin County Children Services

Protecting Children by Strengthening Families

Main Office:
855 W. Mound St.
Columbus, Ohio 43223
(614) 275-2571

East Office:
4071 E. Main St.
Whitehall, OH 43213
(614) 575-3500

West Region:
1919 W. Frank Rd.
Columbus, OH 43223
(614) 228-5800

General Office Hours:
8am - 5pm
Monday - Friday

Intake/Investigations Open 24 Hours
(614) 229-7100 Non-emergency
(614) 229-7000 24-hour Abuse Hotline

COA Council on Accreditation Founded 1977

CWLA Member Agency Child Welfare League of America