

Unified Communications Analyst

Shift: Primarily first with after hours and on call rotational responsibilities

Franklin County Children Services (FCCS) in Columbus, Ohio, is seeking an Infrastructure Specialist/CISCO to join our Infrastructure team in our Information Technology Department.

Employee leads IT Unified Communications Analysis and IT Open Systems Analysis for the Agency, which is defined as and includes Cloud Computing, Unified Communications, Mobility, and some Network administration. Primary responsibility to focus on administration of large, multi-location Cisco phone network and all related telecommunications issues. Will contribute and possibly lead emerging projects such as mobility for over 400 case workers. Ability to lift 50 pounds. Employee helps support a positive work environment in an agency focused on promoting the safety, permanency and wellbeing of the children they serve.

The ideal candidate will have any Cisco certifications (CCNA, CCNP, CCIE, CCT, CCENT, CCAr), a bachelor's degree in Computer Science or a related information technical field; three to five years of experience administrating/managing/designing Cisco telephony environments; three to five years of experience with managing CISCO Unified Intelligence Center (CUIC).

A demonstrated commitment to maintaining high professional standards and practicing cultural competence and respect is a must. Position offers a competitive salary plus excellent fringe benefits. Send resume and salary requirements via email to fccshr@fccs.us Position posted until filled. EEO