2020

Franklin County Children Services

Resource GUIDE

Franklin County Children Services

Protecting Children by Strengthening Families

childrenservices.franklincountyohio.gov

Calling for Help

A trained professional is often required to solve urgent or life-threatening situations. A quick phone call for help may save a life. Report an accident, fire, serious illness, injury or crime that requires immediate response.

24-hour FCCS Child Abuse Hotline (614) 229-7000

To report suspected child abuse, neglect, or exploitation to Franklin County Children Services

Non-Emergency FCCS Line (follow the prompts to find a caseworker) (614) 229-7100

Fire, Police or Medical Emergencies Dial 9-1-1

Dial 911 and an emergency operator will connect you to the proper authorities.

Poison Control Center 1-(800)-222-1222

National Runaway Crisis Center 1-(800)-RUNAWAY 1-(800)-621-4000

Huckleberry House Urgent Care for Teens (614) 294-5553

National Sexual Assault Hotline 1-(800)-656-4673

Sexual Assault Response Network of Central Ohio (SARNCO) (614) 267-7020

Teen Suicide Prevention Hotline (614) 221-5445; 1-(800)-273-TALK

National Suicide Prevention Lifeline 1-(800)-273-8255

Frequently Called Numbers

Columbus Police Department (Non-Emergency) (614) 645-4545

HandsOn Central Ohio (614) 221-6766 or Dial 2-1-1

1105 E. Schrock Rd., Ste. 100, Columbus, OH 43229
(24-hour comprehensive information with referral to more than 800 human services agencies in Franklin County.)**www.211centralohio.org**

Franklin County Children Services (see page 6) (614) 275-2571

855 West Mound St. • Columbus, OH 43223
Call the Hotline at (614) 229-7000 to report suspected child abuse or neglect, 24 hours / 7 days per week. Call (614) 341-6060 for adoption information; (614) 275-2690 to volunteer and (614) 341-6161 for kinship services

Franklin County Department of Job and Family Services (614) 233-2000

Manages public assistance, food stamps, Medicaid programs, etc.

Franklin County Probate Court (614) 525-3894

373 South High St., 22nd Floor • Columbus, OH 43215
(Court administers guardian, estate and trust matters, completes adoptions, issues name changes and marriage licenses.)

Franklin County Sheriff's Office (614) 525-3333

American Electric Power of Ohio (800) 672-2231

Columbia Gas of Ohio (800) 344-4077

City of Columbus Non-Emergency Call Center (614) 645-3111

Franklin County Children Services Resource Guide

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Introduction

The Children Services Communications Division is proud to make available the Franklin County Children Services Resource Guide. This guide serves as only one of many avenues that the agency has implemented to demonstrate our commitment to protecting children by strengthening families.

The well-being of our children and the support of their families are the most important measures of a community's quality of life. It is our hope that this Resource Guide serves as a convenient tool for accessing vital information, services, and programs that will help benefit children and families throughout the community.

About Franklin County Children Services

Children Services is the public agency mandated by federal and state laws to protect children from abuse and neglect. By being in partnership with more than 100 agencies and organizations, and with the help of over 700 employees, 500 kinship caregivers, 200 adoptive families and 500 volunteers and mentors and hundreds of community foster parents, the agency is committed to making sure that every child has a safe and stable home.

Each year, Franklin County Children Services helps more than 30,000 children and their families through prevention, protection, placement and permanency programs. The agency protects and cares for children in cooperation with parents whenever possible, by providing services to alleviate the problems that led the family to the attention of Children Services. These services include:

- In-home counseling and community social and mental health services
- Day treatment
- Therapeutic arts
- Youth Transition Services
- Volunteer services
- Placement of children in temporary foster homes through partner agencies
- Kinship placement and support
- Other supportive services that enable the parents or caregivers to maintain or resume their role of raising their children

When parents are still unable to care for their children, Children Services petitions the court for permanent custody and places children in adoptive homes.

Franklin County Children Services is governed by a volunteer board that establishes policy for the agency. The Executive Director is responsible for agency operations. Children Services is regulated by statutory mandates of the state and federal governments and regulations of the Ohio Department of Job and Family Services. The agency is a member of the Child Welfare League of America (CWLA) and is accredited by the Council on Accreditation of Services for Families and Children (COA). Franklin County Children Services is one of only a few public county children services boards in Ohio and the nation to be accredited. This accreditation means that Children Services meets rigorous national standards regarding quality of services and sound management practices.

The Citizens Advisory Committee is comprised of volunteers representing diverse backgrounds within our community. All members are reviewed by application and then appointed by the Children Services Board. They are a caring group devoted to giving children additional opportunities that are not a part of the traditional foster care or placement experience.

Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

Our Vision

Safety, permanency and well-being for every child

We Are Child Welfare Professionals

- We constantly pursue excellence
- We recognize the importance of providing effective and timely services
- We value, respect and support each other
- We are proud that we improve the quality of life for families in our community
- We are fiscally responsible
- We aspire to be culturally competent

We Value Every Child

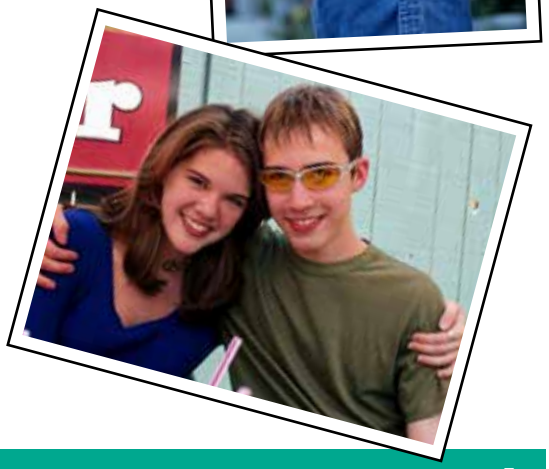
- We respect the individuality of each child we serve
- We advocate for each child's safety, permanency and well-being
- We honor each child's family and culture

We Honor Families

- We respect a family's strengths
- We understand families are the experts of their own experience
- We recognize that children are best served within their family and community
- We separate what parents do from who they are

We Value Partnerships

- Families have the right to be a part of the decision-making team
- Casework is the most important function of the agency team
- Families, communities and government share the responsibility to keep children safe



Franklin County Children Services Locations and Departments

24-hour FCCS Child Abuse Hotline: (614) 229-7000
Non-emergency FCCS line (614) 229-7100

Locations

Main Office
855 W. Mound St. • Columbus, Ohio 43223
(614) 275-2571
General Office Hours: 8AM-5PM
www.childrenservices.franklincountyohio.gov

Follow us on:

Departments

Adoptions
855 W. Mound St.
(614) 341-6060

Client Rights Office
855 W. Mound St.
(614) 275-2621

Communications
855 W. Mound St.
(614) 275-2523

Youth Transition Services
855 W. Mound St.
(614) 278-5972

Kinship
855 W. Mound St.
(614) 341-6161

Human Resources
855 W. Mound St.
(614) 351-2000

Recruitment of Volunteers & Mentors
855 W. Mound St.
(614) 275-2690

FRANKLIN COUNTY
FAMILY AND CHILDREN FIRST COUNCIL
has moved:
2760 Airport Dr., Suite 130A
Columbus, OH 43219
(614) 407-9040
www.helpmykid.org
The mission of Franklin County Family and Children First Council (FCFC) is to increase the access, capacity and effectiveness of services for the most vulnerable Franklin County youth and their families. Our Guiding Values explain how we work with children and families to fulfill this mission.

Regional Offices

Intake & Investigation
Open 24 hours/day
4071 E. Main St.
Whitehall, OH 43213
(614) 229-7100
(614) 229-7000 24-hour abuse hotline

East
4071 E. Main St.
Whitehall, OH 43213
(614) 575-3500

West
1919 Frank Rd.
Columbus, OH 43223
(614) 278-5800

Franklin County Commissioners
373 S. High St.
Columbus, OH 43215
(614) 525-3322
www.commissioners.franklincountyohio.gov

Franklin County
BOARD OF COMMISSIONERS
1803
Service. Progress. Excellence.

1: Social Services Agencies

Broad Street Presbyterian
760 E. Broad St.
Columbus, OH 43205
(614) 221-6552
www.bspc.org

Catholic Social Services
197 E. Gay St.
Columbus, OH 43215
(614) 221-5891
www.colscss.org

Clintonville Beechwold Community Resource Center
3222 N. High St. (Senior services, transporation, kinship)
Columbus, OH 43202
(614) 268-3539
www.clintonvillecrc.org

Reeb Avenue Center
280 Reeb Ave., Cols. 43207
(614) 468-9280

Godman Guild Association
303 E. Sixth Ave.
Columbus, OH 43201
(614) 294-5476
www.godmanguild.org

Jewish Family Services
1070 College Ave.
Columbus, OH 43209
(614) 231-1890
www.jfscolumbus.org

Jewish Community Center
1125 College Ave.
Columbus, OH 43209
(614) 231-2731
www.columbusjcc.org

Lutheran Social Services
500 W. Wilson Bridge Rd.
Suite 245
Worthington, OH 43085
(614) 228-5200
www.lssnetworkofhope.org
Lutheran Social Services offers online shopping www.lssfoodpantries.org or by calling 1-877-LSS-MEAL

Native American Indian Center of Central Ohio(NAICCO)
67 E. Innis Ave.
Columbus, OH 43207
(614) 443-6120
www.naicco.com

Community for New Directions
993 E. Main St.
Columbus, OH 43205
(614) 272-1464
www.cndonline.org

Ohio Hispanic Coalition
100 E. Campus View Blvd., Suite 130
Columbus, OH 43235
(614) 840-9934
www.ohiohispaniccoalition.org

Somali Community Association
3422 Cleveland Ave.
Columbus, OH 43224
(614) 262-4068
www.somaliohio.org

Family to Family - Franklin County Children Services

Family to Family (F2F) is a family-centered, neighborhood-based approach to serving families in their own communities. F2F is about neighbors helping neighbors with support from local agencies. Sponsored by Franklin County Children Services, the agency works in partnership with community settlement houses providing neighborhood-based services:

North Side

St. Stephen's Community House--North
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347
Serving Zip Codes: 43211, 43219, 43228
Senior Services available (614) 294-6347, ext. 122
Serving Zip Codes: 43204, 43211, 43219, 43229, 43230, 43231

St. Stephen's Community House--East
1500 E. 17th Ave.
Serving Zip Codes: 43201, 43224

East Side

Central Community House
1150 E. Main St.
Columbus, OH 43205
(614) 252-3157 Senior Services available
Serving Zip Codes: 43203, 43205, 43206

West Side

Gladden Community House
183 Hawkes Ave.
Columbus, OH 43223
(614) 227-1600
Serving Zip Codes: 43204, 43222, 43223, 43215 and west of the Scioto River.

South Side

St. Stephen's -- Reeb Avenue Center
280 Reeb Ave.
Columbus, OH 43207
(614) 294-6347
Serving Zip Code: 43207

Social Service Agencies (continued)

WIC – The Special Supplemental Nutritional Program for Women, Infants and Children

WIC is a supplemental nutrition program for pregnant or breastfeeding women, infants, and children under the age of 5 and provides nutritious food for Franklin County participants who meet income guidelines.

Columbus Public Health WIC
(Main Office)
240 Parsons Ave.
Columbus, OH 43215
(614) 645-3131

Columbus Health Department Parenting Education
240 Parsons Ave.
Columbus, OH 43215
(614) 645-3131

East Central WIC
1180 E. Main Street, #226
Columbus, OH 43205
(614) 645-5553

Eastland WIC
3933 E. Livingston Ave.
Columbus, OH 43227
(614) 645-3623

Outerbelt East WIC
79 Outerbelt St.
Columbus, OH 43213
(614) 724-0590

Westside Health Center /Franklinton WIC
2300 W. Broad Street
Columbus, OH 43204
(614) 645-6437

Appointments also available through:
Nationwide Children's Hospital Clinics
(at Primary Care Centers)
by calling (614) 722-2685
www.NationwideChildrens.org

Clintonville WIC
4550 Indianola Ave.
Columbus, OH 43214
(614) 724-3075

Georgesville WIC
1681 Holt Rd.
Columbus, OH 43228
(614) 645-3621

Southside John R. Maloney Family Health Center WIC
1905 Parsons Ave.
Columbus, OH 43207
(614) 645-3131

Northeast WIC
4337 Cleveland Ave.
Columbus, OH 43231
(614) 645-3072

St. Stephen's WIC
1500 East 17th Ave., #304
Columbus, OH 43219
(614) 645-8306

Moms2B

Moms2B is an education and support program for pregnant women in eight Columbus neighborhoods. Moms2B offers fun, pre-natal education, resources, gift cards and hot meals, baby supplies and childcare during sessions. Pregnant moms can stay in the program until their baby turns 1. Check out our Facebook page Moms2BOhio or call (614) 292-1605.

2: Franklin County Department of Job and Family Services

General Information

Customer Access: (844) 640-OHIO (6446)
Child Care Case Inquiry: (614) 233-2000
Ohio Medicaid Hotline: (800) 324-8680
Medical Support Services & Transportation (614) 233-2381
Workforce Development (614) 212-1800

www.jfs.franklincountyohio.gov

East Opportunity Center

1055 Mt. Vernon Ave.
Columbus, OH 43203

Serving Zip Codes:
43068, 43109, 43110, 43125, 43147, 43203, 43205, 43206, 43209, 43213, 43217, 43227 & 43232

Northland Village

1721 Northland Park Ave.
Columbus, OH 43229

Serving Zip Codes:
43002, 43004, 43054, 43081, 43082, 43085, 43201 43202, 43210, 43211, 43212, 43214, 43215,43216, 43219, 43220, 43221, 43224, 43226, 43229, 43230, 43231, 43234, 43235, 43236, 43240 & 43272.

General Hours: 7:30 a.m. - 5p.m.

Ohio Benefits Application Portal:

www.benefits.ohio.gov/

Ohio Benefits Self-Service Portal:

www.ssp.benefits.ohio.gov/

West Opportunity Center

314 N. Wilson Rd.
Columbus, OH 43204

Serving Zip Codes:
43016, 43017, 43026, 43065, 43119, 43123, 43126, 43137, 43140, 43146, 43204, 43207, 43222, 43223, & 43228

Ohio Means Jobs Columbus-Franklin County

1111 E. Broad St.
Columbus, OH 43205
(614) 559-5052
www.omjcfc.org

Franklin County Child Support Enforcement Agency

80 E. Fulton St.
Columbus, OH 43215
(614) 525-3275
FAX (614) 525-6409
support.franklincountyohio.gov

3: Social Security Administration Offices

Main Location

(866) 592-0733
TTY: (800) 772-1213
www.ssa.gov

Downtown

200 N. High St.
2nd Floor, Suite 225
Columbus, OH 43215
(866) 964-1723

East

220 S. Hamilton Rd.
Columbus, OH 43213
(866) 592-0733

North

1051 Worthington Woods
Worthington, OH 43085
(866) 789-0957

West

1060 Georgesville Rd.
Columbus, OH 43228
(866) 656-0178

Federal Selective Service Registration:

https://www.sss.gov./Registration-Info

Franklin Co. Veterans Service Commission

Memorial Hall
280 E Broad St.
Room 100
Columbus, OH 43215
Phone: (614) 525-2500
https://vets.franklincountyohio.gov

4: Hospitals and Community Health Centers

Central Ohio Area Hospitals

Grant Medical Center
111 S. Grant St.
Columbus, OH 43215
(614) 566-9000

Doctors Hospital
5100 W. Broad St.
Columbus, OH 43228
(614) 544-1000

Dublin Methodist Hospital
7500 Hospital Dr.
Dublin, OH 43016
(614) 544-8000

Mt. Carmel Hospital East
6001 E. Broad St.
Columbus, OH 43213
(614) 234-6000

Mt. Carmel Hospital Grove City
5300 North Meadows Drive
Grove City, Ohio 43123
(614)-663-5000

Chalmers P. Wylie VA Ambulatory Care Center
420 N. James Rd.
Columbus, OH 43219
(614) 257-5200
(888) 615-9448
Benefits: (800) 827-1000
Health Care: (877) 222-VETS (8387)
VA Inspector General:
(800)-488-8244
Veterans Crisis Line:
(800)-273-8255, Press 1
www.columbus.va.gov/

Ohio State Univ. Speech/Language
1070 Carmack Rd., #141
Columbus, OH 43210
(614) 292-6251

Ohio State University Wexner Medical Center Main Campus
410 W. 10th Ave.
Columbus, OH 43210
(614) 293-8000

Ohio State University Hospital East Campus
181 Taylor Ave.
Columbus, OH 43203
(614) 257-3000

Riverside Methodist Hospital
3535 Olentangy River Rd.
Columbus, OH 43214
(614) 566-5000

St. Ann's Hospital
500 S. Cleveland Ave.
Westerville, OH 43081
(614) 898-4000

KidSmiles Pediatric Dental Clinic
770 Bethel Rd.
Columbus, OH 43214
(614) 458-1711
www.KidSMILESclinic.com

Heart of Ohio Family Health Centers
Capital Park Center
2365 Innis Rd.
Columbus, OH 43224
(614) 416-4325

Whitehall Family Heath Center
882 S. Hamilton Rd.
Columbus, OH 43213
(614) 235-5555
www.heartofohiofamilyhealth.org

Columbus Speech & Hearing
510 E. North Broadway
Columbus, OH 43214
(614) 263-5151

Hospitals and Community Health Centers (continued)

Nationwide Children's Hospital
700 Children's Dr.
Columbus, OH 43205
(614) 722-2000
www.NationwideChildrens.org

The Center for Family Safety and Healing
655 E. Livingston Ave.
Columbus, OH 43205
(614) 722-8200
www.FamilySafetyandHealing.org

Nationwide Children's Hospital Close to Home Centers

Close to Home Centers bring a full range of diagnostic and therapeutic services for newborns, children and young adults to the neighborhood. Close to Home Center services include: laboratory, radiology, counseling and guidance services, electrocardiogram testing (EKG), nutrition services, occupational/physical therapy, speech and language pathology, and electroencephalogram testing (EEG).

Canal Winchester *
7901 Diley Rd.
Canal Winchester, OH 43110
(614) 355-9050

Dublin (5 locations)
5675 Venture Dr.
Dublin, OH 43017
(614) 355-8400

5665 Venture Dr.
Dublin, OH 43017
(614) 355-8480

5680 Venture Dr.
Dublin, OH 43017
(614) 355-8700

7450 Hospital Dr., Suite 100*
Dublin, OH 43016
(614) 355-7000

5700 Perimter Dr., Suite A
Dublin, OH 43017
(614) 355-9550

Downtown
399 E. Main St., Suite 150
Columbus, OH 43215
(614) 355-8000

495 E. Main St.
Columbus, OH 43215
(614) 722-2450

500 E. Main St.
(614) 355-8005

Clintonville
510 E. North Broadway
Columbus, OH 43214
(614) 355-8970

East Columbus*
6435 E. Broad St.
Columbus, OH 43213
(614) 355-8100

Hilliard *
4363 All Seasons Dr.
Hilliard, OH 43026
(614) 355-5900

Westerville (7 locations)
433 N. Cleveland Ave.
Westerville, OH 43082
(614) 355-8300

275 W. Schrock Rd.
(614) 355-8080
185 W. Schrock Rd.
(614) 395-7505
187 W. Schrock Rd.
(614) 355-7500
195 W. Schrock Rd.
(614) 355-7570
584 County Line Rd.
(614) 355-6000
455 Executive Campus Dr.
(614) 355-6100

Fostering Connections Program at The Center for Family Safety and Healing (for children placed in out-of-home care)
655 E. Livingston Ave.
Columbus, OH 43205
(614) 722-6789

* This location offers urgent care.

During afternoon, evening and weekend hours, these centers offer treatment for illnesses and injuries that need immediate attention, but do not need to be handled by a hospital emergency department.
Nationwide Children's Hospital Close to Home Centers with urgent care services treat children from birth to age 18.

Mount Carmel Crime & Trauma Program

Individual and group counseling - Call for locations: (614) 234-5900

Hospitals and Community Health Centers (continued)

Primary Care Centers--General Info (614) 722-2000

Downtown Primary Care Center
Livingston Ambulatory Center
380 Butterfly Gardens
Columbus, OH 43215
(614) 722-5750

Eastland Primary Care Center
2599 S. Hamilton Rd.
Columbus, OH 43232
(614) 355-9600

Hilltop Primary Care Center
2857 W. Broad St.
Columbus, OH 43204
(614) 355-9900

Linden Primary Care Center
COTA Building
1390 Cleveland Ave., 2nd Floor
Columbus, OH 43211
(614) 355-9300

Near East Primary Care Center
1125 E. Main St.
Columbus, OH 43205
(614) 355-9200

Northland Primary Care Center
4560 Morse Centre Rd.
Columbus, OH 43229
(614) 355-9400

Olentangy Primary Care Center
5070 N. High St.
Columbus, OH 43214
(614) 355-9500

Primary One Health Center*
1180 E. Main St.
Columbus, OH 43205
(614) 645-5535 (also offers vision care)

South High Primary Care Center
1405 S. High St.
Columbus, OH 43207
(614) 355-9000

NATIONWIDE CHILDREN'S
When your child needs a hospital, everything matters.℠

Westside Primary Care Center
441 Industrial Mile Rd.
Columbus, OH 43228
(614) 355-9700

Whitehall Primary Care Center
561 S. Yearling Rd.
Whitehall, OH 43213
(614) 355-9800

Sharon Woods Care Center
1777 E. Dublin-Granville Rd.
Columbus, OH 43229
(614) 355-7400

To make any Primary Care Center appointments at Nationwide Children's,
call (614) 722-6200

Hospitals and Community Health Centers (continued)

Community Health Centers

Columbus Public Health Dept./Dental Clinic
240 S. Parsons Ave.
Columbus, OH 43205
(614) 645-7417
www.columbus.gov/publichealth

Ohio Health (multiple locations/practices)
EAST-4850 E. Main St.
Columbus, OH 43213
(614) 566-0899
HILLIARD- 4343 All Seasons Dr.
Hilliard, OH 43026
(614) 544-1142
GROVE CITY --1375 Stringtown Rd.
Grove City, OH 43123
(614) 788-1000
DOWNTOWN --Grant Medical Center
111 S. Grant Ave.
(614) 566-9000
RIVERSIDE McConnell Heart Hospital
3535 Riverside Dr., Cols., OH 43214
(614) 566-5000
www.Ohiohealth.com

Planned Parenthood

Planned Parenthood of Central Ohio Inc.
3255 E. Main St.
Whitehall, OH 43213
(614) 222-3531

Planned Parenthood of Central Ohio Franklinton West
1511 W. Broad St.
Columbus, OH 43222
(614) 222-3525

Planned Parenthood of Central Ohio North Campus
18 E. 17th Ave.
Columbus, OH 43201
(614) 222-3604

www.plannedparenthood.org

West Broad St. Primary One Health Center*
2300 W. Broad St.
Columbus, OH 43204
(614) 645-2300 (also offers vision care)

www.primaryonehealth.org (614) 859-1845
(multiple locations)

Parsons Ave. Primary One Health Center*
1905 Parsons Ave.
(614) 586-4159

East 17th Ave. Primary One Health Center*
1500 E. 17th Ave.
(614) 645-2700

Agler Rd. Primary One Health Center
3433 Agler Rd., Suite 2800
(614) 645-1600

East Main St. Primary One Health Center
1180 E. Main St.
(614) 645-5535

South High St. Primary One Health Center
3781 S. High St
(614) 645-3163

Alum Creek Primary One Health Center
1791 Alum Creek Dr. --(614) 526-5420

*Denotes a Free Clinic is available.

Pregnancy Decision Health Centers

Campus Office
22 E. 17th Ave.
Columbus, OH 432011
(614) 444-4411

North Office
5900 Cleveland Ave.
Columbus, OH 43231
(614) 444-4411

West Office
4111 W. Broad St.
Columbus, OH 43228
(614) 444-4411

www.pdhc.org

Hospitals and Community Health Centers (continued)

Free Clinics

Asian Health Initiative / AACS
2231 N. High St.
Columbus, OH 43201
(614) 220-4023

The Breathing Association
788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 457-2997
www.breathingassociation.org

Charitable Pharmacy of Central Ohio
200 E. Livingston Ave.
(614) 227-0301
(Franklin Co. residents only)
www.charitablepharmacy.org

Clinic at Faith Mission
245 N. Grant Ave.
Columbus, OH 43215
(614) 224-6617

Columbus Free Clinic
2231 N. High St.
Columbus, OH 43201
(614) 404-8417
www.columbusfreeclinic.com

Helping Hands Health & Wellness Center
5100 Karl Rd.
Columbus, OH 43229
(614) 262-5094

Columbus Medical Association Physicians Free Clinic/ Voluntary Care Network
240 Parsons Ave.
Columbus, OH 43215
(614) 240-7430

Vineyard Free Health Clinics
--6000 Cooper Rd. (1st and 2nd Tuesdays)
Westerville, OH 43081
(614) 259-5428
--171 E. Fifth Ave.
Columbus, OH 43201
(1st, 2nd and 3rd Wednesdays)
(614) 259-5428

115187 Palmer Rd.
Reynoldsburg, OH 43068
(740) 927-7729

The Bridge Community Center
3750 Sullivant Ave.
Columbus, OH 43229
(1st and 3rd Saturdays)
(614) 272-2949

ViaQuest Inc. (3 locations)
525 Metro Place North
Suite 300
Dublin, Ohio 43017
855-289-1722
(Deaf Services): 614-356-8012
www.viaquestinc.com

Lower Lights Christian Health Centers & Jubilee Market and Cafe
(6 locations)
1160 W. Broad St.
Columbus, OH 43222
Phone:
(614) 274-1455
https://llchc.org
--1560 S.High St.
--1251 W. Broad St.
--777 W. State St., 201A
--6000 Cooper Rd.
--171 E. 5th Ave.

The Women's Clinic
3242 E. Main St., Suite#2
Columbus, OH 43213
(614) 237-2000
www.twccolumbus.com

5: Mental Health Counseling Centers

Syntero Counseling
299 Cramer Creek Ct.
Dublin, OH 43017
(614) 889-5722
3645 Ridge Mill Drive
Columbus, OH 43026
(614) 457-7876
3433 Agler Rd.
Columbus, OH 43219
(614) 600-2708

Family Focus
1301 N. High St.
Columbus, OH 43201
(614) 227-6865

FordCare Services
5200 Cleveland Ave., 1B
Columbus, OH 43231
(614) 317-3099

Key Counseling
457 Waterbury Ct., Ste. E
Gahanna, OH 43230
(614) 478-3050

Netcare Access
199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

North Central Mental Health
1301 N. High St.
Columbus, OH 43201
(614) 299-6600
338 Granville St.
Gahanna, OH 43230
(614) 475-7090
www.ncmhs.org

North Community Counseling Centers
1855 E. Dublin-Granville St.
Columbus, OH 43229
(614) 267-7003
5109 West Broad Street
Columbus, OH 43228
614-279-7690
3556 Sullivant Ave.
Columbus, OH 43204
4897 Karl Rd.
Columbus, OH 43229
(614) 846-2588
Center for New Americans
1299 McNaughten Road
Columbus, OH 4322
(614)-582-2368

Primary Care Solutions of Ohio
1336 E. Main St.
Columbus, OH 43205
(614) 914-8781
www.pcs-of-ohio.org

Southeast Mental Health
16 W. Long St.
Columbus, OH 43215
(614) 225-0990
www.southeastinc.com

Youth Advocate Services
(shelter, respite care and family counseling)
825 Grandview Ave.
Columbus, OH 43215
(614) 258-9927
www.yasohio.org

Mental Health Services for Youth and Families

Amethyst (Women Only)
455 E. Mound St.
Columbus, OH 43215
(614) 242-1284

Buckeye Ranch Locations
2865 W. Broad St.
--(614) 875-2371
5665 Hoover Rd.
--(614) 875-2371
697 E. Broad St.
--(614) 384-7700
2440 Dawnlight--Rosemont
--(614) 471-2626
www.buckeyeranch.org

Access Ohio Mental Health
99 N. Brice Rd., Suite 360
Columbus, OH 43213
(614) 367-7700

Concord Counseling
700 Brooksedge Blvd.
Westerville, OH 43081
(614) 882-9338 (substance abuse)

Franklin County Youth Psychiatric Crisis Line (24 hours)
(614) 722-1800

Maryhaven
1791 Alum Creek Dr.
Columbus, OH 43207
(614) 445-8131

Mid-Ohio Psych. Services
2238 S. Hamilton
(614) 751-0042

NYAP
527 S. High St.
Columbus, OH 43215
(614) 227-9444

Talbot Hall (OSU East)
1441 Phale D. Hale Drive
Columbus, OH 43203
(614) 257-3760

Ohio Guidestone
195 N. Grant Ave., Suite 250
Columbus, OH 43215
(888) 522-9174

Huckleberry House
1421 Hamlet St.
Columbus, OH 43201
(614) 294-8097
(614) 294-5553 24-hour crisis

Directions for Youth and Families
Central Office:
1515 Indianola Ave.
Phone: (614) 294-2661
Fax: (614) 294-3247
East: 3616 E. Main St., Whitehall, OH
(614) 251-0103
Southeast: Crittendon Center
3840 Kimberly Parkway
(614) 694-0203
South: 657 S. Ohio Ave.
(614) 258-8043

St. Vincent Family Center
1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Nationwide Children's Hospital Behavioral Health Center (new)
700 Children's Drive
Columbus, OH 43205
(614) 355-8080

The Village Network
1751 E. Long St.
Columbus, OH 43203
(614) 253-8050 (weekdays)
www.thevillagenetwork.org

6: Substance Abuse Counseling Centers

Maryhaven
1791 Alum Creek Dr.
Columbus, OH 43207
(614) 445-8131
www.maryhaven.com

Nationwide Children's Hospital Behavioral Health Center (new)
700 Children's Drive
Columbus, OH 43205
(614) 355-8080

Netcare Access
199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

North Community Counseling
1855 E. Dublin-Granville Rd. (North)
(614) 267-7003

4897 Karl Rd.
(614) 846-2588 (Bridge)

5109 W. Broad St.
(614) 279-7690 (West)

3556 Sullivant Ave.

Center for New Americans
1299 McNaughten Rd.
(614) 582-2368

Community for New Direction
1000 Atcheson St.
Columbus, OH 43203
(614) 252-4941
www.cndonline.org

Talbot Hall (OSU East)
1441 Phale D. Hale Dr.
Columbus, OH 43205
(614) 257-3760

Amethyst (Women only)
455 E. Mound St.
Columbus, OH 43215
(614) 242-1284
www.amethyst-inc.org

Life Counseling Services
1515 E. Broad St.
Whitehall, OH 43213
(614) 239-9965

Columbus Public Health Dept.
Alcohol & Drug Abuse Program
240 Parsons Ave.
Columbus, OH 43215
(614) 645-7306

Comp Drug
547 E. 11th Ave.
Columbus, OH 43211
(614) 224-4506

Concord Counseling
700 Brooksedge Blvd.
Westerville, OH 43081
(614) 882-9338

The Woods at Parkside
349 Olde Ridenour Rd.
Gahanna, OH 43230
(614) 471-2552

The Refuge, Inc.
12 Terrace Ave.
Columbus, OH 43204
(614) 991-0131
www.TheRefugeOhio.org

The Recovery Village
3964 Hamilton Square Blvd.
Groveport, OH 43125
(614) 362-1686
www.therecoveryvillage.com

Primary Care Solutions of Ohio
1336 E. Main St.
Columbus, OH 43205
(614) 914-8781
www.pcs-of-ohio.org

WCAP Counseling
1900 Brice Rd.
Columbus, OH 43068
(614) 239-9965
www.wcapcounseling.org

7: Educational Resources

Columbus City Schools
270 E. State St.
Columbus, OH 43215
(614) 365-5000
Enrollment Office: 430 Cleveland Ave.
(614) 365-4011
www.ccsoh.us

After-School Programs

Africentric Personal Development Shop
1409 E. Livingston Ave.
Columbus, OH 43205
(614) 253-4448

Gladden Community House
183 Hawkes Ave.
Columbus, OH 43223
(614) 227-1600

Greater Area Hilltop Shalom Zone Basketball program
Holton Recreation Center
303 N. Eureka Ave.
(Tuesdays and Wednesdays 6-7:45 p.m.)

St. Stephen's Community House
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347

Vineyard Community Center The Zone
6000 Cooper Rd.
Westerville, OH 43081
(614) 259-5500

Boys and Girls Clubs of Columbus
1108 City Park Ave.
Columbus, OH 43206
(614) 221-8830
www.bgccolumbus.org

Ohio State Univ. Extension
SNAP-Ed Nutrition Education Program
(614) 866-6900
Free nutrition and thrifty shopping classes for SNAP-eligible families.

Ohio Educational Training Voucher Program (for emancipated youth)
Information (855) 471-1931
FAX (800) 757-0862
OH@statevoucher.org

Educational Service Center of Central Ohio
2080 Citygate Dr.
Columbus, OH 43219
(614) 445-3750
www.escco.org

College Support programs:
Federal student aid: www.fafsa.ed.gov/

Nationwide Children's Hospital -- SPARK Program
(Kindergarten Readiness)
(614) 355-0714 or (614) 355-9892
SPARK@nationwidechildrens.org
(age 4+)
Zip codes 43205, 43206, 43207

Community for New Direction
993 E. Main St.
Columbus, OH 43205
(614) 272-1464
www.cndcolumbus.org
--Offices also at:
2096 W. Mound St
1008 E. Livingston Ave.

CAP4Kids
The Children's Advocacy Project for Kids, CAP4Kids, has information on everything from after-school programs and housing to mental health resources, services for youth with special needs and more.
CAP4Kids.org/Columbus

Educational Resources (continued)

Columbus Metropolitan Library (614) 645-2275

www.columbuslibrary.org

Main Library
96 S. Grant Ave.
Columbus, OH 43215

Barnett
3434 E. Livingston Ave.
Columbus, OH 43227

Canal Winchester
115 Franklin St.
Canal Winchester, OH 43110

Driving Park
1422 E. Livingston Ave.
Columbus, OH 43205

Dublin
6765 Dublin Center Dr.
Dublin, OH 43017

Franklinton
1061 W. Town St.
Columbus, OH 43222

Gahanna
310 Granville St.
Gahanna, OH 43230

Hilliard
4500 Hickory Chase Way
Hilliard, OH 43026

Hilltop
511 S. Hague Ave.
Columbus, OH 43204

Karl Road
5590 Karl Rd.
Columbus, OH 43229

Linden
2223 Cleveland Ave.
Columbus, OH 43211

Marion-Franklin
2740 Lockbourne Rd.
Columbus, OH 43207

Martin Luther King
1467 E. Long St.
Columbus, OH 43203

New Albany
200 Market St.
New Albany, OH 43054

Northern Lights
4093 Cleveland Ave.
Columbus, OH 43224

Northside
1423 N. High St.
Columbus, OH 43201

Parsons
1113 Parsons Ave.
Columbus, OH 43206

Reynoldsburg
1402 Brice Rd.
Reynoldsburg, OH 43068

Shepard
850 N. Nelson Rd.
Columbus, OH 43219

South High
3540 S. High St.
Columbus, OH 43207

Southeast
3980 S. Hamilton Rd.
Groveport, OH 43125

Whetstone
3909 N. High St.
Columbus, OH 43214

Whitehall
4445 E. Broad St.
Whitehall, OH 43213

TUTORING/TEST PREP (for profits)

Grade Potential Tutoring
(614) 285-3914
www.gradepotentialtutoring.com

Huntington Learning Center
1343 Stoneridge Dr.
Gahanna, OH 43230
(614) 475-6500
www.center.huntingtonhelps.com

Southwest Public Libraries (2)

Grove City
3959 Broadway
Grove City, OH 43123
(614) 875-6716

Westland Area
4740 W. Broad St.
Columbus, OH 43228
(614) 878-1301

Westerville Public Library

126 S. State St.
Westerville, OH 43081
(614) 882-7277

Educational Resources (continued)

Head Start Programs

The Child Development Council of Franklin County, Inc.

Head Start Programs (29 area learning centers)

300 E. Spring St.
Columbus, OH 43215
(614) 221-1709
www.cdcheadstart.org

LOCATIONS BY STREET:

2150 Agler Rd.
3260 Allegheny Ave.
5220 Avalon Ave.
1184 Barnett Rd.
1400 Brooks Ave.
1718 Cooke Rd.
999 Crupper Ave.
500 N. Hamilton Rd.
1677 S. Hamilton Rd.
2879 Johnstown Rd.
3399 Kohr Rd.
1077 Lexington Ave.
2541 Lindbergh Dr.
1254 Lockbourne Rd.
2350 W. Mound St.
867 Mt. Vernon Ave.
1400 Myrtle Ave.
1230 Oakland Park Ave.
505 S. Ohio Ave.
4141 Rudy Rd.
8450 Sawmill Rd.
825 S. Sunbury Rd.
1850 Sutter Parkway
3830 Trueman Ct.
4671 Tuttle Rd.
1321 Urban Dr.

YMCA Central Ohio Head Start

For more information, or to enroll, call (614) 389-3880

Moler Columbus Urban League

1201 Moler Rd.
Columbus, OH 43207
(614) 749-1792

Southside Columbus Urban League

475 Elwood Ave.
Columbus, OH 43207
(614) 445-0463

Watkins Columbus Urban League

1520 Watkins Rd.
Columbus, OH 43207
(614) 749-1792

South-Western City School District Head Start Locations

For more information, or to enroll call (614) 801-3000

Stiles Family Center Head Start

4704 Stiles Ave.
Columbus, OH 43228
(614) 801-8389

Bostic Center

2975 Kingston Ave.
Grove City, OH 43123
(614) 801-8520

Norton YMCA Head Start

60 Norton Rd.
Columbus, OH 43228
(614) 385-4820

8: Food Pantries

FOODPANTRIES.ORG (listed by zip code)

Bishop Griffin Resource Center
2875 E. Livingston Ave.
Columbus, OH 43209
(614) 338-8220 Wed./Fri.

Broad Street Food Pantry
760 East Broad St.
Columbus, OH 43205
(614) 908-3901

The Bridge Community Center
3750 Sullivant Ave.
Columbus, OH 43228
(614) 272-2949
Tuesdays 6:30 to 8 p.m.

Champion Avenue Pantry
1460 S. Champion Ave.
Columbus, OH 43206
(614) 443-5130
(M-F 11:00-2:30 | SAT 1:00-3:00)

Crossroads Baptist Church
5075 Cleveland Ave.
Columbus, OH 43231
(614) 895-5683
Wednesday 6:30 - 8 p.m.

Clintonville-Beechwold Community Resource Center
14 West Lakeview Ave.
Columbus, OH 43202
(614) 268-3539
(Offers food bank, clothing and services for seniors and low-income families.)

Gladden Food Pantry
318 S. Glenwood Ave.
Columbus, OH 43223
(614) 228-2498

Greater Groveport Food Pantry
595 Cherry St.
Columbus, OH 43125
(614) 836-7652 (by appointment only)

Kroger Community Pantry
3960 Brookham Dr.
Columbus, OH 43123
(614) 317-9487
Tuesday-Saturdays; call ahead

HandsOn Central Ohio
Simply dial 2-1-1 or (614) 221-6766
Information and referrals to more than 4,500 programs and services offering everything from food, housing and clothing to mental health and educational services. Available 24-hours and free of charge.
FOOD LINE (614) 341-2282

Holy Family Soup Kitchen and Food Pantry
57 S. Grubb St.
Columbus, OH 43215
(614) 461-9444

Lutheran Social Services of Central Ohio
Food pantries:
East: 1460 S. Champion Ave.
West: Glenwood Community Center
1888 Fairmont Ave.
Tuesdays/Fridays
North: Linden Lutheran Church
1230 Oakland Park Ave.
(first Wednesday of month)
(877) LSS-MEAL
www. lssfoodpantries.org

Mid-Ohio Food Bank
3960 Brookham Dr.
Grove City, OH 43123
Email: info@midohiofoodbank.org
www.midohiofoodbank.org.

Mt. Olivet Baptist Church
428 East Main St.
Columbus, OH 43215
(614) 221-3446
2nd & 4th Wednesdays

St. Stephen's Community House
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347

Victory Ministries Center of Hope
3964 E. Main St.
Columbus, OH 43213
(614) 252-2500

9: Utility Assistance Programs and Payment Centers

Payment Assistance Programs

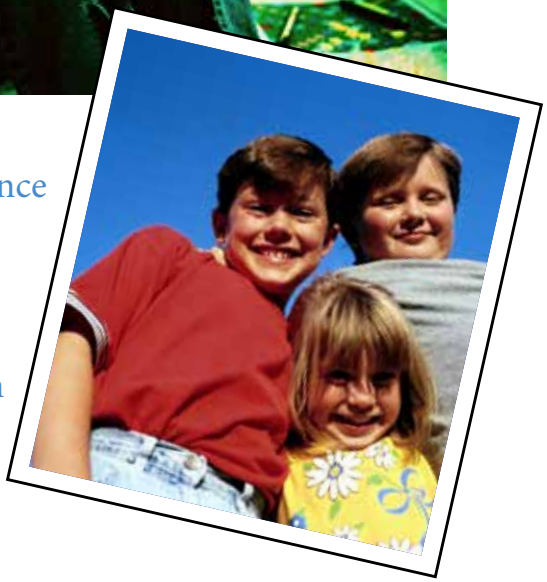
IMPACT Community Action
700 Bryden Rd.
Columbus, OH 43215
(614) 252-2799
www.impactca.org

Joint Organization for Inner City Needs (JOIN)
578 E. Main St.
Columbus, OH 43215
(614) 241-2530
(Limited funds for water, gas, electricity and fuel oil)

Salvation Army Central Services
966 E. Main St.
Columbus, OH 43205
(614) 221-6561

Transportation

COTA (Central Ohio Transit Authority)
(614) 228-1776
www.cota.com



Utility Payment Centers

Columbus Check Cashers/PLS
4399 E. Livingston Ave.
(614) 235-0840

1397 W. Mound St.
(614) 221-3472

3545 W. Broad St.
(614) 351-7911

2724 Cleveland Ave.
(614) 262-1766

Linda Mexicana
5705 Maple Canyon Ave.
Columbus, OH 43229

All Area Kroger Stores

The Home Energy Assistance Program (HEAP) 800-282-0880
www.energyhelp.ohio.gov

The Breathing Association (HEAP program)
788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 566-0750
www.breathingassociation.org

A & B Market
5440 E. Livingston Ave.
Columbus, OH 43207

Kelly's Market
3453 Parsons Ave.
Columbus, OH 43207

All MoneyGram Locations in Columbus:
www.locations.moneygram.com/oh/columbus/

10: Housing and Furniture Assistance

Housing Assistance

City of Columbus Department of Development
111 N. Front St.
Columbus, OH 43215
(614) 645-7896
(Assists displaced individuals and families due to code vacate orders)

Columbus Metropolitan Housing Authority
880 E. 11th Ave.
Columbus, OH 43201
(614) 421-6000
www.cmhanet.com

Columbus Urban League
788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 257-6300

Housing and Urban Development (HUD)
200 N. High St.
Columbus, OH 43215
(614) 469-5737

Lutheran Social Services
500 W. Wilson Bridge Rd., Suite 245
Worthington, OH 43085
(614) 228-5200

Compass--Broad St. Presbyterian Church
760 E. Broad St.
Columbus, OH 43205
(614) 221-6552

Community Shelter Board-(1-888-4-SHELTR)
355 E. Campus View Blvd., Ste. 250
Columbus, Ohio 43235
(614) 221-9195

Local Shelters Hotline (614) 274-7000
LSS Faith Mission, 245 N. Grant Ave.
The Open Shelter, 61 E. Mound St.
The Open Shelter, 370 W. State St.
Star House, 1220 Corrugated Way
Van Buren Shelter, 595 Van Buren Dr. (families)
YMCA Family Center, 900 Harvey Ct. (families)

Furniture Assistance

Furniture Bank of Central Ohio
118 S. Yale Ave.
Columbus, OH 43222
(614) 272-9544
www.furniturebankcoh.org
(Need referral and letter from social service agency. Worker must accompany family. Must provide truck to move furniture and other items.)

Rental Assistance

Homeport by Columbus Housing Partnership
3443 Agler Rd.
Columbus, OH 43219
(614) 221-8889

YMCA of Central Ohio Low-Income Housing(Men)
40 W. Long St.
Columbus, OH 43215
(614) 573-3616

YWCA of Central Ohio Low-Income Housing (Women)
65 S. Fourth St.
Columbus, OH 43215
(614) 224-9121

YMCA Family Center (Franklin Co. residents only)
900 Harvey Ct.
Columbus, OH 43219
(614) 253-3910

Community Properties of Central Ohio
910 E. Broad St.
Columbus, OH 43205
(614) 253-0984

Community Mediation Services (housing and family conflicts)
67 Jefferson Ave.
Columbus, OH 43215
(614) 228-7191
https://communitymediation.com/

11: Clothing Assistance

Clintonville-Beechwold Community Resources Center
3222 N. High St.
Columbus, OH 43202
(614) 268-8118
www.clintonvillecrc.org

Mt. Olivet Baptist Church
428 E. Main St.
Columbus, OH 43215
(614) 221-3446
(Only on Fridays)

Charity Newsies
4300 Indianola Ave.
Columbus, OH 43214
(614) 263-4300
www.charitynewsie.com

Community Kitchen
640 S. Ohio Ave.
Columbus, OH 43205
(614) 252-6428

Moms2B
(614) 307-6709
(614) 292-1605

Salvation Army Central Ohio Services
966 E. Main St.
Columbus, OH 43205
(614) 221-6561
Maternity Resource store (614) 437-2153
3417 Palmetto St., Cols. 43204

760 Worthington Woods Blvd.
Columbus, OH 43085
(614) 846-1884

Dress for Success
1204 N. High St.
Columbus, OH 43201
(614) 291-5420
www.Columbus.dressforsucess.org

United Methodist Free Store
946 Parsons Ave.
Columbus, OH 43206
(614) 443-1713

Westside Free Store Ministries
61 S. Powell Ave.
Columbus, OH 43204
(614) 351-5480
(call for hours)

New Life UMC
25 W. 5th Ave.
Columbus, OH 43201
(614) 294-0134

Clothing Assistance (continued)

Volunteers of America Retail Stores/Donation Centers

3620 Indianola Ave.
Columbus, OH 43214
(614) 263-9134

5640 W. Broad St.
Columbus, OH 43232
(614) 870-8551

4280 Macsway Ave.
Columbus, OH 43232
(614) 861-8551

4026 McDowell Rd.
Grove City, OH 43123
(614) 801-1625

1776 S. High St.
Columbus, OH 43207
(614) 443-6003

1824 W. Henderson Rd.
Columbus, OH 43220
(614) 442-0065

www.voago.org

Joseph's Coat of Central Ohio

240 Outerbelt St.
Columbus, OH 43213
(614) 863-1371

www.thethriftshopper.com

Reynoldsburg Thrift Store

7125 E Main St.
Reynoldsburg, OH 43068
(614) 755-4283
(supports cancer survivors)

Worthington Thrift Store

5600 N High St.
Worthington, OH 43085
(614) 848-8408
(supports cancer survivors)

Goodwill Columbus Retail Stores/Donation Centers

2550 N. High St.
Columbus, OH 43202
(614) 384-9768

52 Robinwood Ave.
Whitehall, OH 43213
(614) 255-0996

2933 Morse Rd.
Columbus, OH 43231
(614) 414-0441

358 S. Hamilton Rd.
Gahanna, OH 43230
(614) 476-6177

(Also available in Canal Winchester, Dublin, Gahanna, Grandview, Hilliard, New Albany, Reynoldsburg, Westerville, Worthington, Upper Arlington)

www.goodwillcolumbus.org

12: Child Care Resources

Columbus Early Learning Centers (Title XX accepted)

East
162 N. Ohio Ave.
Columbus, OH 43203
(614) 253-5525

Broad Street
760 E. Broad St.
Columbus, OH 43205
(614) 221-6102

Franklin County Board of Developmental Disabilities
2879 Johnstown Rd.
Columbus, OH 43219
(614)-342-5801
fcbdd.org/

Connected Pathways Early Learning Centers
(4242 Stelzer Rd.
Columbus, OH 43230
(614) 414-7988
http://c-pathways.com

Action for Children (also offers parent education)
78 Jefferson Ave.
Columbus, OH 43215
(614) 224-0222

Child Development Council of Head Start
999 Crupper AVe.
Columbus, OH 43229
(614) 431-2186 (see Page 19 for listings)

J.O.I.N (birth certificate services)
578 E. Main St.
Columbus, OH 43215
(614) 241-2530
(FCCS letter required for birth certificate vouchers;
J.O.I.N. also assists with food, pantries, medical assistance)

Franklin County Department of Job & Family Services
Title XX – Child Care Registration
General Information: (614) 233-2000
Toll free: 1-844-640-OHIO (6446)

Respite Connections
(short-term care for special needs individuals)
5250 Strawberry Farms
Westerville, Ohio 43230
(614) 890-HELP voice/text
(614) 890-4412 FAX
www.respiteconnections.org

13: Community Action and Service Groups

American Association of Retired Persons
AARP Ohio Office
17 S. High St., Suite 800
Columbus, OH 43215
(866) 389-5633

The Breathing Association
1520 Old Henderson Rd.
Columbus, OH 43220
(614) 457-4570

Central Ohio Area Agency on Aging
174 E. Long St.
Columbus, OH 43215
(614) 645-7250
www.coaaa.org
(Plans, funds, and coordinates long-term care service programs, senior services and opportunities for older adults. Offers education and community programs on health-related topics. Publishes Older Adult Resource Guide.)

The Ohio Benefit Bank
101 E. Town St., Suite 540
Columbus, OH 43215
(800) 648-1176; (614) 221-4336

Martin Janis Center
600 E. 11th Ave.
Columbus, OH 43211
(614) 645-5954

(Assists in accessing programs needed to be healthy and secure)

- Children's health care insurance
- Home energy assistance
- Child care subsidies
- Food stamps
- Free tax assistance including the earned income tax credit

ohiofoodbanks.org

Franklin County Office on Senior Options
280 E. Broad St., 3rd floor
Columbus, OH 43215
(614) 525-6200

Clintonville-Beechwold Community Resources Center
3222 N. High St.
Columbus, OH 43202
(614) 268-3539
www.clintonvilleecrc.org

Community Mediation Services (housing and family conflicts)
67 Jefferson Ave.
Columbus, OH 43215
(614) 228-7191
https://communitymediation.com/

Senior Citizen Employment Agencies

St. Stephen's Community House
1500 E. 17th Ave.
Columbus, OH 43219
614) 294-6347 (Serving Zip Codes 43211, 43219, and 43228)

Mature Services Senior Employment Center
3400 N. High St., Suite 401
Columbus, OH 43202
(614) 586-1975; (800) 554-5335(Serving Clark, Fairfield, Fayettes, Franklin, Hocking, Perry and Pickaway counties)

Services for seniors on the West Side/Hilltop
VilleontheHillDirector@gmail.com

Community Action and Service Groups (continued)

LSSChoices— Eliminating Domestic Violence
500 W. Wilson Bridge Rd., Suite 245
Worthington, OH 43085
Information and Crisis: (614) 224-HOME (4663)
Business: (614) 224-6617
www.lssnetworkofhope.org

Columbus Urban League
788 Mt. Vernon Ave.
Columbus, OH 43203
(614) 257-6300
www.cul.org

Rahab's Hideaway
Safe haven for a way out of human trafficking
897 Oakwood Ave.
Columbus, OH 43206
(614) 253-8969
rahabshideaway.org/

LifeCare Alliance
Seniors/homebound
Meals-On-Wheels, home health, fresh foods, cancer clinic, Project OpenHand-Columbus, or Dining, Wellness Centers, Help-at-Home, etc.
1699 W. Mound St.
Columbus, OH 43223
(614) 276-3130
www.lifecarealliance.org

Lutheran Social Services of Central Ohio
Housing assistance, food pantries, home healthcare and
24-hour crisis shelter for victims of domestic violence
500W. Wilson Bridge Rd., Suite 245
Worthington, OH 43085
(614) 228-5200
Food pantries:
East: 1460 S. Champion Ave.
(614) 443-5730
West: 82 N. Wilson Rd.
(614) 279-4635
www.lssco.org

Ohio Hispanic Coalition
6161 Busch Blvd.
Suite 311
Columbus, OH 43229
(614) 840-9934
--Cultural & Education Center
3556 Sullivant Ave.
Columbus, OH 43204
(614) 272-5004 or 275-1755
www.ohiohispaniccoalition.org

Franklin County Board of Elections
1700 Morse Rd.
Columbus, OH 43229
(614) 525-3100
https://vote.franklincountyohio.gov

Franklin County Veterans Service Commission
280 W. Broad St.
Columbus, OH 43215
(614) 525-2500
www.vets.franklincountyohio.org

One More Time
Abuse/Prevention Unit
1521 W. 5th Ave.
Columbus, OH 43212
(614) 486-0031

Neighborhood Office
1111 E. Broad St., Suite 302
Columbus, OH 43205
(614) 645-1993

Community Refugee and Immigration Services (CRIS)
1925 E. Dublin-Granville St., Suite 102
Columbus, OH 43229
(614) 235-5747
www.crisohio.com

USTogether Refugee and Immigration Services
1415 E. Dublin-Granville Rd., Suite 100
Columbus, OH 43229
(614) 437-9941
www.USTogether.us

ETSS Ethiopian Tewahedo Social Services
1060 Mt. Vernon Ave.
Columbus, OH 43203
(614) 252-5362
www.ethiotss.org

Kaleidoscope Youth Center
Safe space,programming for LGBTQ+ youth
603 E. Town St.
Columbus, OH 43125
(614) 294-5437
www.kycohio.org

Family Pride Network of Central Ohio
Connects & supports children, families and prospective parents in the LBGTQ+ community.
060 Mt. Vernon Ave.
Columbus, OH
www.familypridenetwork.org
Email:
info@familypridenetwork.org

Community Action and Service Groups (continued)

Kinship Care

Kinship care is when a relative or non-relative has taken over the full-time care, nurturing and protection of a child. It should be noted that the definition for kinship caregivers goes beyond the scope of blood relatives, and may include an adult who has a familiar relationship/bond with the child and/or family.

Kinship care represents the most desired out-of-home placement option for children who cannot live with their parents on a temporary basis or permanently. Children placed with their relatives are better able to maintain their sense of belonging and identity with their family's culture, history and traditions.

Kinship care includes those relationships established through an informal arrangement, a legal custody or guardianship order, a relative foster care placement, or a kinship adoption. **Call FCCS Kinship Care at (614) 341-6161.**

Kinship Permanency Incentive Program (KPI)
Franklin County Children Services

855 W. Mound St.
Columbus, OH 43223
(614) 275-2642
email: kpi@fccs.us
We participate in the Kinship Permanency Incentive Program (KPI), a state-funded initiative that offers time-limited cash payments for some Ohio kinship caregivers who apply and meet eligibilityrequirements, and who have been granted legal custody/legal guardianship on or after July 1, 2005.

FCCS Kinship Aftercare Program

St. Stephens Community House
1500 E. 17th Ave.
Columbus, OH 43219
(614) 294-6347
email: kinship@saintstephensch.org
(Only for Kinship families who receive services from FCCS and meet eligibility criteria)
7 a.m. - 7 p.m.

Substance and Alcohol Abuse Support Groups

Alcoholics Anonymous (AA)
Central Ohio Group Fellowship

651 W. Broad St.
Columbus, OH 43215
(614) 253-8501
www.aacentralohio.org

Advanced Recovery Services

326 S. High St.
Columbus, OH 43215
(614) 918-3330

Vineyard Community Center

6000 Cooper Rd.
Westerville, OH 43061
(614) 259-5289

Africentric Personal Development Shop

1409 E. Livingston Ave.
Columbus, OH 43205
614) 890-0000

Al-Anon/AlaTeen

500 Wilson Bridge Rd., Suite 35
Worthington, OH 43085
(614) 547-1550
www.coafg.org

CompDrug

547 E. 11th Ave.
Columbus, OH 43211
(614) 224-4506

20 Something

2201 Fred Taylor Dr.
Westerville, OH 43210
(614) 890-0000
(meetings held at noon/Sundays)

The Refuge, Inc.

(614) 991-0131
www.TheRefugeOhio.org

Cocaine Anonymous (CA)

(614) 251-1122

Narcotics Anonymous (NA)

1313 E. Broad St., Suite 204
Columbus, OH 43205
(614) 252-1700
www.
centralohionarcoticsanonymous.
org

Healing Hearts Counseling Center

6434 E. Main Street, Suite #201
Reynoldburg, Ohio 43068
(614) 762-2847 (Office)
(614)762-2984 (Fax)
www.healingheartscc.com

Community Action and Service Groups (continued)

Parenting Groups

Catholic Social Services
197 E. Gay St.
Columbus, OH 43215
(614) 221-5891
www.colscss.org

Directions for Youth
1515 Indianola Ave.
Columbus, OH 43201
(614) 294-2661
www.dfyf.org

NAMI Ohio
Parenting education for caregivers of children with mental health conditions
1225 Dublin Rd., Ste.125
Columbus, OH 43213
(614) 224-2700

Parents Anonymous
Parent Support Group
1077 Lexington Ave.
Columbus, OH 43201
(614) 737-4300

Parents Without Partners
Info Line: (800) 637-7974

St. Vincent Family Center
(Classes offered in Spanish)
1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Asha Ray of Hope
4900 Reed Rd.
Columbus, OH 43220
(614) 565-2918
Services for Southeast Asia domestic violence victims ONLY

Survivor Groups

Compassionate Friends
(For those mourning the death of a child)
Ascension Lutheran Church
1479 Morse Rd.
Columbus, OH 43229
(614) 882-8986
www.tcfcolumbus.org

Concord Counseling
(Survivors of suicide victims)
700 Brooksedge Blvd.
Westerville, OH 43081
(614) 882-9338
www.concordcounseling.org

Counseling and Support Groups

Netcare
199 S. Central Ave.
Columbus, OH 43223
(614) 276-2273

Southeast, Inc.
16 W. Long St.
Columbus, OH 43215
(614) 225-0990

St. Vincent Family Center
1490 E. Main St.
Columbus, OH 43205
(614) 252-0731
www.svfc.org

Vineyard Community Center
6000 Cooper Rd.
Westerville, OH 43081
(614) 890-0000
- Abortion Trauma Group
- Divorce Care
- Warriors Against Cancer
- Hurts, Habits and Hang-Ups...and many others

www.vineyardcolumbus.org

Mt. Carmel Health Systems Evergreen Program
1144 Dublin Rd.
Columbus, OH 43215
(614) 534-0200
www.mountcarmelhealth.com/grief--loss

Employment Support:

Central Ohio Workforce Investment Corporation (COWIC)
1111 E. Broad St.
Columbus, OH 43205
(614) 559-5052
www.cowic.org

IMPACT: Community Action Employment + Plus Program
700 Bryden Rd.
Columbus, OH 43215
(614) 252-2799
www.IMPACTCA.org

14: Additional Community Resources

City of Columbus Recreation Centers

Recreation and Parks
1111 E. Broad St.
Columbus, OH 43205
(614) 645-3300
parks.columbus.gov

Community Centers

Barack
580 E. Wooodrow Ave.
(614) 645-3610

Barnett
1184 Barnett Rd.
(614) 645-3065

Beatty
247 N. Ohio Ave.
(614) 645-3218

Blackburn
263 Carpenter St.
(614) 645-7670

Brentnell
1280 Brentnell Ave.
(614) 645-7640

Carriage Place
4900 Sawmill Rd.
(614) 645-3715

Dodge
667 Sullivant Ave.
(614) 645-8151

Douglas
1250 Windsor Ave.
(614) 645-7407

Driving Park
1100 Rhoads Ave.
(614) 645-3228

Far East
1826 Lattimer Dr.
(614) 645-3159

Feddersen
3911 Dresden St.
(614) 645-3083

Gillie Senior Center
2100 Morse Rd.
(614) 645-3106

Glenwood
1888 Fairmont Ave.
(614) 645-3282

Holton
303 N. Eureka Ave.
(614) 645-3208

Howard
2505 N. Cassady Ave.
(614) 645-3713

Indian Mound
3901 Parsons Ave.
(614) 645-3224

Lazelle Woods
8140 Sancus Blvd.
(614) 645-5330

Linden
1254 Briarwood Ave.
(614) 645-3067

Marion Franklin
2801 Lockbourne Rd.
(614) 645-3160

Martin Janis (50+)
600 E. 11th Ave.
(614) 645-5954

Milo Grogan
862 E. Second Ave.
(614) 645-7376

Schiller
1069 Jaeger St.
(614) 645-3156

Sullivant
755 Renick St.
(614) 645-8171

Thompson
1189 Dennison Ave.
(614) 645-3082

Tuttle
240 W. Oakley Ave.
(645) 645-3602

Westgate
455 S. Westgate Ave.
(614) 645-3264

Whetstone
3923 N. High St.
(614) 645-3217

William H. Adams
854 Alton Ave.
(614) 645-3051

Woodward Park
5147 Karl Rd.
(614) 645-3158

PET RESOURCES

Capital Area Humane Society
Pet adoptions, lost/found, surrendering a pet or emergency shelter for animals of domestic violence. Behavior classes available.
3015 Scioto-Darby Executive Ct.
Hilliard, OH 43026
(614) 777-7387
To report animal cruelty dial
(614) 777-7387, ext. 250
www.cahs-pets.org

Franklin County Animal Care & Control
To report stray/or dogs running loose
(614) 525-3400
dogs.franklincountyohio.gov

Franklin County Dog Shelter
Pet adoptions/dog licenses; lost/found; surrendering a pet
4340 Tamarack Blvd.
Columbus, OH 43229
(614) 525-DOGS (3647)
www.franklincountydogs.com

SOS of Ohio
low-cost spay and neuter services
3121 W. Broad St.
Columbus, OH 43204
(614) 396-8707
www.sosohio.org

15: Legal Services and Glossary of Terms

The Legal Aid Society of Columbus
1108 City Park Ave.. Suite 101
Columbus, OH 43206
(614) 224-8374
www.columbuslegalaid.org

Columbus Bar Association Lawyer Referral Service
175 S. Third St., Suite 1100
Columbus, OH 43215
(614) 221-0754
(877) 560-1014
www.ColumbusLawyerFinder.org

Capital University Legal Clinic
303 E. Broad St.
Columbus, OH 43215
(614) 236-6245
www.law.capital.edu/Legal_Clinic/

Ohio Consumer's Counsel
65 E. State St., 7th Floor
Columbus, OH 43215
Represents the interests of 4.5 million households in proceedings before state and federal regulators and in the courts. The state agency also educates consumers about electric, natural gas, telephone and water issues.
(614) 466-8574, (877) 742-5622 (toll free in Ohio)
www.occ.ohio.gov

Eviction Services

Community Mediation Services of Central Ohio
67 Jefferson Ave.
Columbus, OH 43215
(614) 228-7191

OHIO Coalition on Homelessness & Housing
175 S. Third St. Suite 580
Columbus, Ohio 43215
(614) 280-1984

Impact Ohio
700 Bryden Rd.
Columbus, OH 43215
(614) 252-2799

Columbus Urban League
788 Mount Vernon Ave.
Columbus, OH 43203
(614) 257-6300

Glossary of Terms

Abandoned Child – A child is presumed abandoned when the child's parents have failed to visit or maintain contact with the child for more than 90 days, regardless of whether they have resumed contact after the 90-day period.

Abuse – Legal determination that the child has been a victim of conduct by another that the court determines to be physical/sexual/emotional abuse, and that the circumstances warrant court intervention.

Adjudication – A fact-determining decision made by the court. The court finds that the alleged facts stated in a complaint are valid and support a determination that the child is abused, neglected, dependent, delinquent or unruly.

Clerk's Office of Juvenile Division – Processes complaints and motions on cases involving parentage, custody, abuse, neglect, dependency, delinquency and unruly cases.

Court Ordered Protective Supervision (COPS) – A disposition in which the agency is ordered by the court to supervise and assist a family with compliance on their case plan and maintain the safety of child(ren) in their own home.

Delinquent – A legal status of a child who is determined by the court to be in violation of criminal laws or juvenile status laws (i.e., school truancy, curfew, unruly, etc.).

Dependency – A legal determination that a child's circumstances warrant court intervention, not necessarily due to caregiver's action or inaction.

Dispositional Hearing – A court hearing on a complaint or motion in which the court makes a decision on whether to issue orders for custody or supervision to an individual or agency.

Emergency Custody Order (ECO) – An emergency custody order issued by the court on the basis of a complaint or motion that alleges facts that demonstrate a child to be at imminent risk of harm.

Guardian Ad Litem (GAL) – Guardian appointed by Juvenile Court to represent and protect the best interests of an alleged or adjudicated abused, neglected and dependent child.

Glossary of Terms (continued)

Group Home – A public or private facility which provides placement services for children, licensed, regulated, approved and operated under the direction of the Ohio Department of Job and Family Services, the Ohio Dept. of Education, local boards of education, Ohio Dept. of Youth Services, or county boards of mental health or county boards of mental retardation and developmental disabilities.

Guardian – A person, association, or corporation that is granted authority by a probate court pursuant to Chapter 2111 of the ORC to exercise parental rights over a child to the extent provided in the court's order and subject to the residual parental rights of the child's parents.

Interim Review – A hearing held by the court to review case plan progress and status of temporary orders as scheduled/requested by the court.

Kin – Individuals related by blood or adoption to include parents, grandparents, aunts, uncles, nephews and nieces, cousins, stepparents, spouses and any non-relative who is the current custodial caretaker or has a long-standing relationship with a child.

Legal Custody – A status vesting in the custodian the right to have physical care and control of the child and to determine where and with whom the child shall live, and the right and duty to protect, train and discipline the child and to provide the child with food, shelter, education and medical care, all subject to any residual parental rights, privileges and responsibilities.

Legal Father – A man is legally presumed to be the father if he is married to the mother at the time of the child's birth. If not, a man can be declared the legal father through the process of establishing paternity through the Child Support Enforcement Agency administrative procedures.

Neglect – A legal determination that, as a result of parent/caregiver action or inaction, the child is abandoned, lacks adequate parental care, subsistence, education, medical or surgical care or treatment, or other care necessary for the child's health, morals, or well-being.

Permanent Court Commitment (PCC) (aka Permanent Custody - PC) (aka Termination of Parental Right - TPR) – A final disposition by the court in finding that parental rights should be terminated and the child should be placed in FCCS custody for the purpose of adoption.

Permanent Planned Living Arrangement (PPLA) – An order of a juvenile court that grants legal custody of a child to FCCS without the termination of parental rights, that permits the agency to make an appropriate placement of a child.

Putative Father – A man that is identified as being a possible father of a child, but has not been determined to be the "legal father."

Temporary Court Commitment (TCC) – Dispositional custody alternative in which the court orders a child to be placed in temporary custody of the agency, or an individual, for a limited period of time.

Temporary Order of Custody (TOC) – A pre-dispositional custody order made by the court that places a child in the agency custody, or an individual's custody, pending the adjudication of the complaint.

Temporary Order of Protective Supervision (TOPS) – A pre-dispositional order made by the court in which a child remains in parental custody while the agency is ordered to supervise and assist the family.

Unruly - An offense committed by a child who is determined by the court to be non-compliant with the rules of home, school or community.

Voluntary Agreement for Custody (VAC) – (aka 30-Day Agreement) – A voluntary agreement between a parent and FCCS for custody and placement of a child for up to 30 days.

Youth Education and Intervention/Intake – Youth Education and Intervention Services/intake is a court program that works with families and other professionals to screen cases appropriate for formal court intervention or diversion.

Notes

Notes

Protecting Children by Strengthening Families

This Franklin County Children Services Resource Guide is provided courtesy of the Communications Division.

24-Hour Child Abuse Hotline:
(614) 229-7000

Non-emergency Administrative Line
(614) 229-7100

Adoption:
(614) 341-6060

Speakers Bureau or Literature Requests:
(614) 275-2780

Kinship:
(614) 341-6161

Volunteers and Mentors:
(614) 275-2690

General Information:
(614) 275-2571

Communications:
(614) 275-2523

Franklin County Children Services
Protecting Children by Strengthening Families

childrenservices.franklincountyohio.gov

Our Mission

Through collaboration with families and their communities, we advocate for the safety, permanency and well-being of each child we serve in a manner that honors family and culture.

Franklin County Children Services

Protecting Children by Strengthening Families

Follow us:

Main Office:
855 W. Mound St.
Columbus, Ohio 43223
(614) 275-2571

Intake:
4071 E. Main St.
Whitehall, OH 43213
(614) 575-3500

West Region:
1919 W. Frank Rd
Columbus, OH 43223
(614) 228-5800

General Office Hours:
8am - 5pm
Monday - Friday

Intake/Investigations
Open 24 Hours
(614) 229-7100 Non-emergency
(614) 229-7000 24-hour Abuse Hotline

COA Council on Accreditation Founded 1977

CWLA Member Agency Child Welfare League of America