

Information Technologist 3 / Senior Desktop Engineer - SCCM

At Franklin County Children Services, we are committed to our Guiding Principles: We are Child Welfare Professionals; We Honor Families; We Value Every Child; We Value Partnerships.

Employee installs and maintains local and wide area networks throughout the agency; analyzes and maximizes network utilization and performance; coordinates information between end-users and IT staff to maintain a fully functioning network; documents network design and keeps records of network changes.

Position is responsible for development of complex global solutions for problems identified while handling desktop hardware and application support issues escalated from the IT Service Desk; coordinates with vendors, partners, and related Franklin County agencies to resolve more complex issues by leveraging shared knowledge; and provides a high level of customer service to employees of the Agency.

SCCM administration to include: development of standardized Microsoft Windows desktop operating system deployment, deployment of security patches, reporting of hardware asset inventory, and development of compliance baselines.

Advantages of Working at Franklin County Children Services:

- Health Care Benefits - Medical/Dental/Vision/RX/Mental Health/EAP
- Life Insurance Plans
- 10 Paid Holidays, 5 Personal Days and 2 Weeks' Vacation after your first year!
- We contribute 8.5% of your OPERS contribution
- Tuition Reimbursement
- College loan repayment and Perkins Loan Deferment/Pay-Off
- Longevity Pay/Length of Service Pay
- Opportunities for Advancement!

Qualifications:

- Core undergraduate program in computer science or information systems or equivalent work experience; a minimum of three years of combined work experience related to information systems in multiple areas of assigned responsibility (e.g. infrastructure, database administration, software development, business process analysis); or the equivalent of Minimum Class Qualifications for Employment noted above
- Three years of work experience in System Center Configuration Manager (SCCM), Microsoft Active Directory, and Microsoft Windows OS; two years network experience in WAN/LAN. Microsoft Office, iPads, iPhones, mobile computing environments; and above average experience in the design, implementation, and maintenance of desktop imaging programs, security patching, scripting, and client-server computing architectures
- Excellent communication and organizational skills

- All positions are subject to a criminal background, fingerprinting, employment verification, and motor vehicle report check. Also, all offers of employment are contingent on receipt of a negative pre-employment drug test.

How Do I Apply?

Please send resume and cover letter to fccshr@fcs.us.

You can view a complete position description and get additional details about openings on our website at <http://childrenservices.franklincountyohio.gov/about/employment.cfm>

AA/EEO